

Annual Report FY 2015-2016



Risk Management's Executive Summary

This report contains information on the losses and costs for Orange County's auto liability, physical liability, property liability, general liability and workers' compensation exposures for fiscal year 2015-2016. The report, statistics and graphs generated for the County departments are intended to assist departments in recognizing the cause and extent of their losses and to lead the departments to implement effective loss control programs and establish effective safety procedures in an endeavor to control the possible threat of an accident to employees and to lower overall costs.

Risk Management completed 39 years administrating the County's self-insurance program. Our loss control objectives are to:

- Protect the public from incidents that may arise out of Orange County Government operations.
- Protect employees, operations, and Orange County assets from losses that may result from workplace injuries, vehicular accidents, and physical damage to property.
- Prevent and control property loss by identifying and evaluating property and equipment hazards so that well engineered, properly installed, properly maintained equipment and materials provide protective features to offset these hazards.
- Minimize the financial burden incurred by the citizens and taxpayers of Orange County as a result of any accidental loss.

Risk Management's primary activities are: risk identification; risk analysis; eliminating or reducing risks; financing risks; administrating the risk management process; managing the entity's risk of loss from injuries to employees, the public and damage to property, including the expenses associated with these exposures.

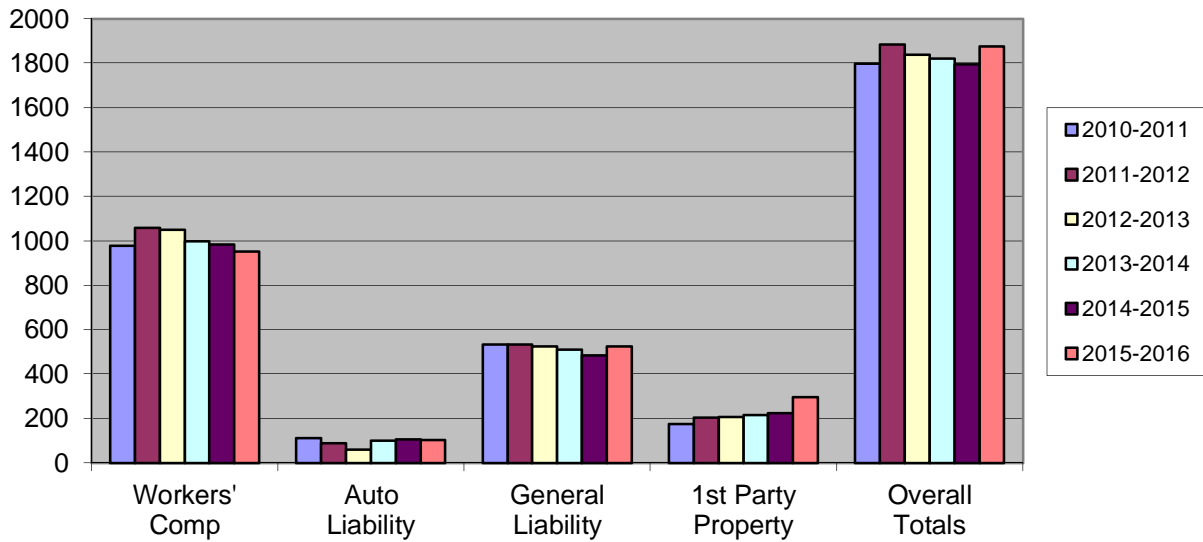
Risk Management's function is then to determine the proper mix of risk retention (self-insurance), risk transfer (insurance), and safety and environmental management.

Review of Claims for FY 2015-2016

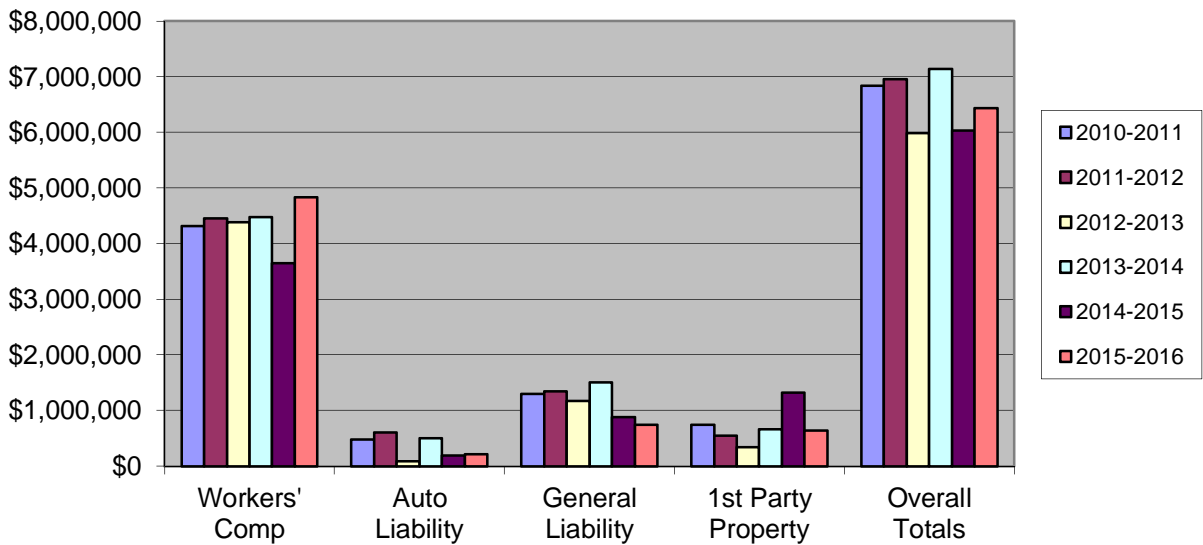
The County experienced a slight increase of approximately 9% in the overall number of claims in FY 15-16 compared to FY 14-15. Unfortunately, there was also a corresponding increase of 25% in the cost of claims, all related to workers' compensation. The primary cause for the overall increase in cost was a 33% increase in the number of workers' compensation claims that had an overall total incurred cost of greater than \$50,000. Cardiac claims covered under the presumption statute were the prime driver of these losses.

The annual actuarial study recommends a small overall increase of \$598,877 in program reserves to include an additional year of losses. The recommended funding level for FY 15-16 is expected to be approximately \$38,500,000 on a discounted basis. The small increase continues to reflect positive loss experience development from prior year claims even as it includes an additional year of losses and is adjusted for recent workers' compensation case law results that are expected to increase the overall cost of workers' compensation by approximately 15%.

Total Cases by Coverage for the Past Six Years



Total Incurred Cost by Coverage for the Past Six Years



Risk Management's Primary Activities

Risk Identification

- Monthly loss control data such as workers' compensation, liability, automobile liability and property damage claims, are used to review cases and formulate training and awareness presentations and to direct communications appropriately.

- A property database is maintained and updated on an annual basis. Risk assesses all County structures and values each property at current replacement cost.
- Many hazards are identified by inspections, audits, assessments, past experiences, departmental needs, history of accidents, trends, system evaluation, frequency, severity data and the use of specialists.
- To aid in the identification of risks, in-house safety inspections and surveys are scheduled and completed. Information from insurance inspections, fire inspections, asbestos, radon and lead-based paint surveys help isolate potential safety and health hazards. Phase I Environmental Site Assessments, environmental inspections, state compliance inspections and plan reviews help to identify risks.
- Employees are encouraged to call in safety issues and concerns, to follow the Orange County Safety and Loss Prevention Manual and to participate in safety and environmental recommendations.



Risk Analysis

- Losses are evaluated and determined to be acceptable or unacceptable, and the probability of recurrence is assessed.
- Risk analysis involves the measuring of retention levels, probability of occurrence, safety analysis (frequency and severity of injuries and illnesses, equipment damages and property losses), and the cash flow analysis of the financial consequences of non-conformance in addition to the financial consequences of conformance.

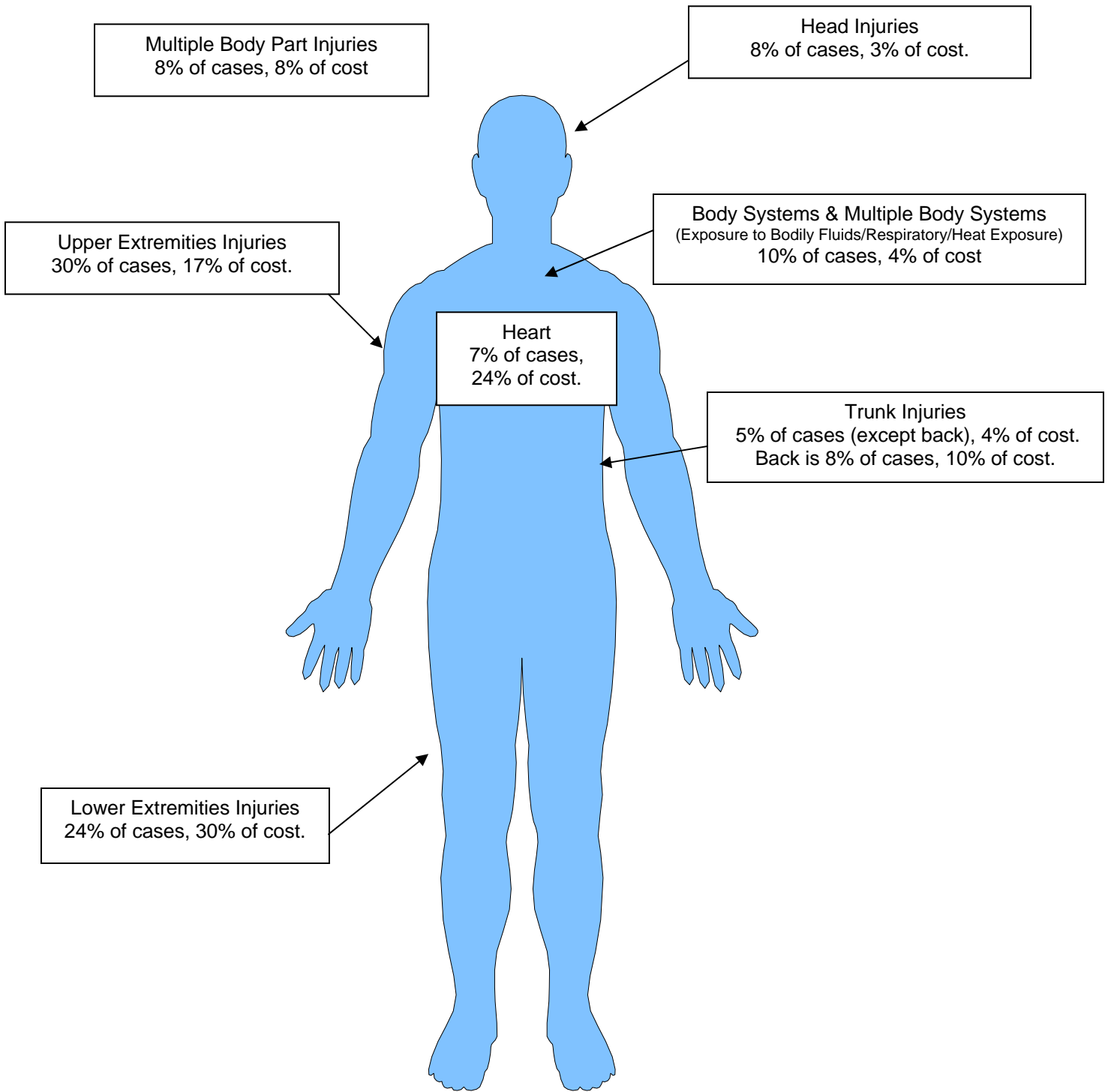
Frequency Distribution for County workers' compensation claims reported for FY 13-14, FY 14-15 & FY 15-16 by age, years of service, & County demographics:

Age Range	% Of Cases FY 13-14	% Of Cases FY 14-15	% Of Cases FY 15-16	Average Incurred FY 13-14	Average Incurred FY 14-15	Average Incurred FY 15-16	% Of County
>64	2	1	1	\$1,399	\$2,381	\$5,740	3
46 – 64	45	42	44	\$5,136	\$4,317	\$5,971	44
31 – 45	34	39	37	\$5,325	\$3,895	\$4,823	34
21 – 30	17	17	16	\$1,669	\$2,030	\$3,378	16
<21	1	1	1	\$1,448	\$712	\$1,064	2

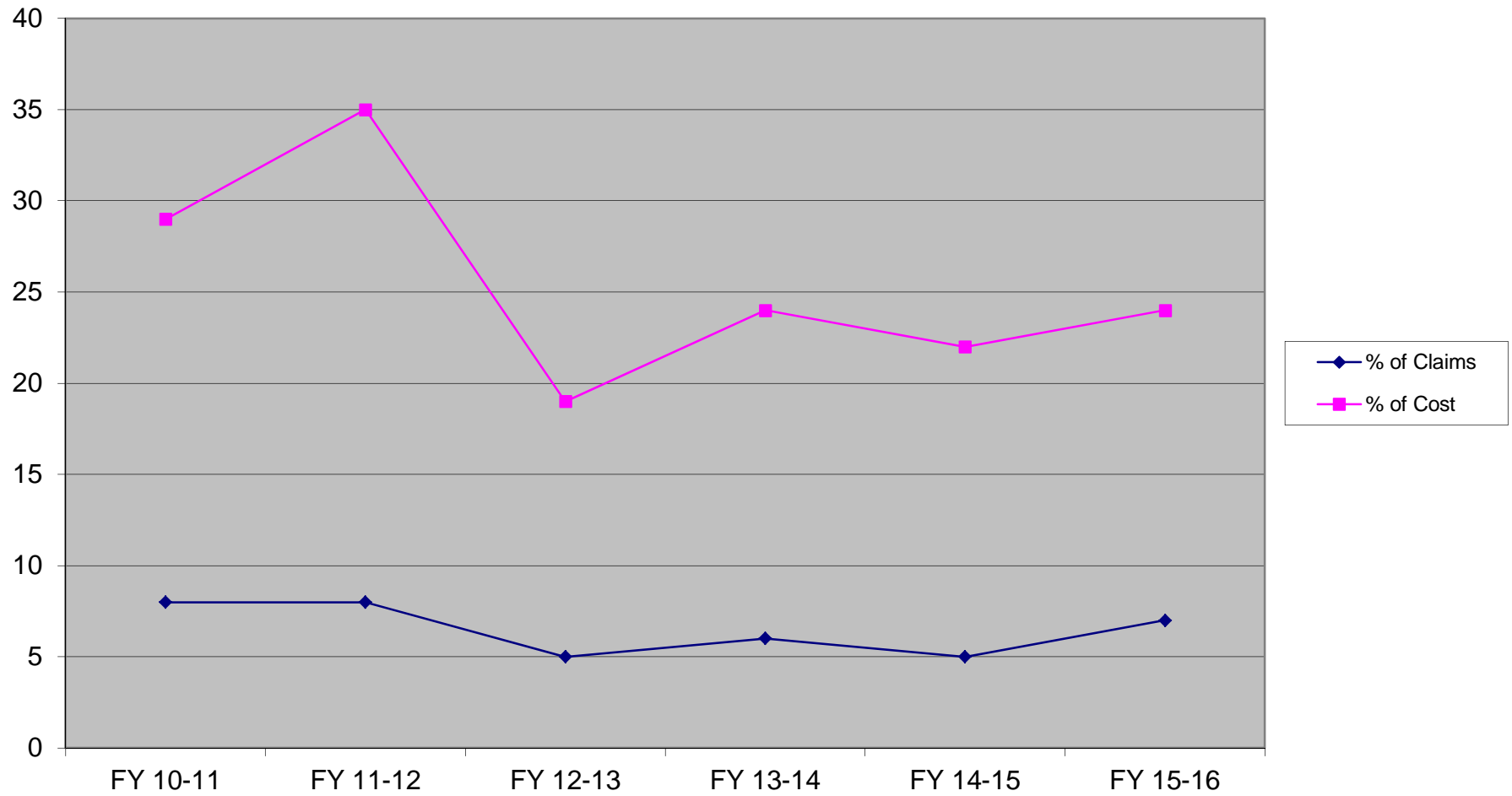
Years Of Service	% Of Cases FY 13-14	% Of Cases FY 14-15	% Of Cases FY 15-16	Average Incurred FY 13-14	Average Incurred FY 14-15	Average Incurred FY 15-16	% Of County
>20	15	11	11	\$6,232	\$4,663	\$9,854	12
11 – 20	22	25	24	\$6,430	\$5,405	\$7,141	26
5 – 10	32	28	27	\$3,520	\$3,617	\$4,653	23
<5	30	36	38	\$3,197	\$2,287	\$2,763	39

Top 5 Causes of Injury and Body Parts Injured by the County as a Whole

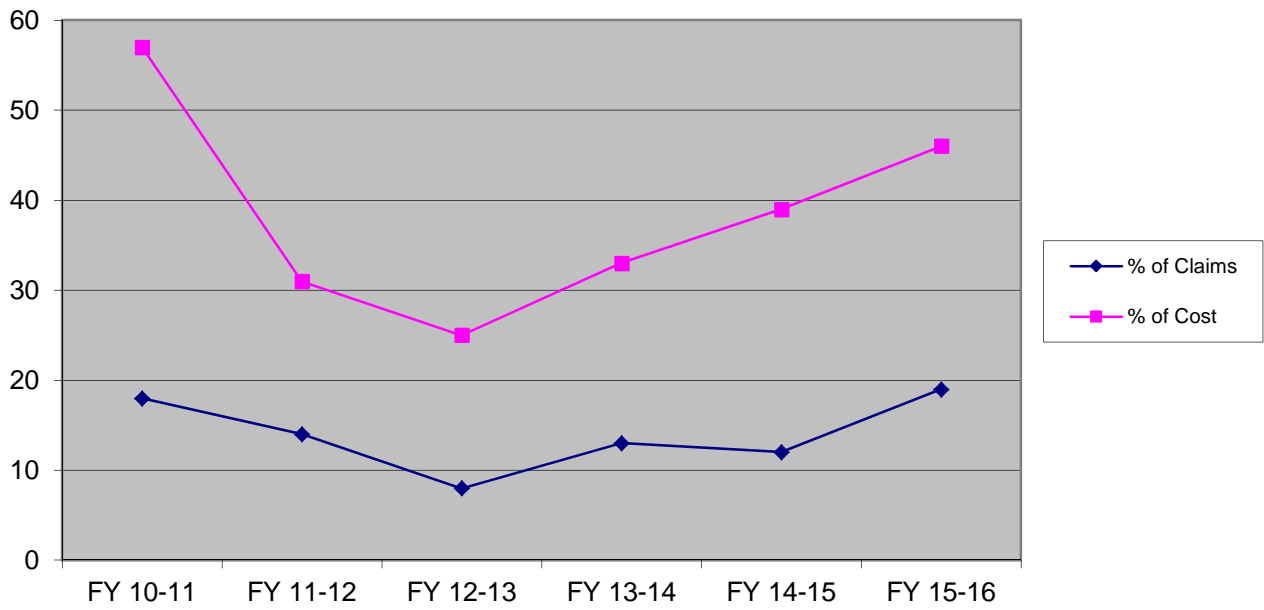
<u>Top 5 Causes</u>	<u>Top 5 Body Parts Injured</u>
1. Strain	1. Hand
2. Struck By/Against	2. Knee
3. Slips/Trips/Falls	3. Body System (TB/Meningitis/Heat Exposure/Exposure to Bodily Fluids)
4. Other Than Physical Cause of Injury (Hypertension/TB/Meningitis/Exposure to Bodily Fluids)	4. Lower Back
5. Animal or Insect	5. Heart



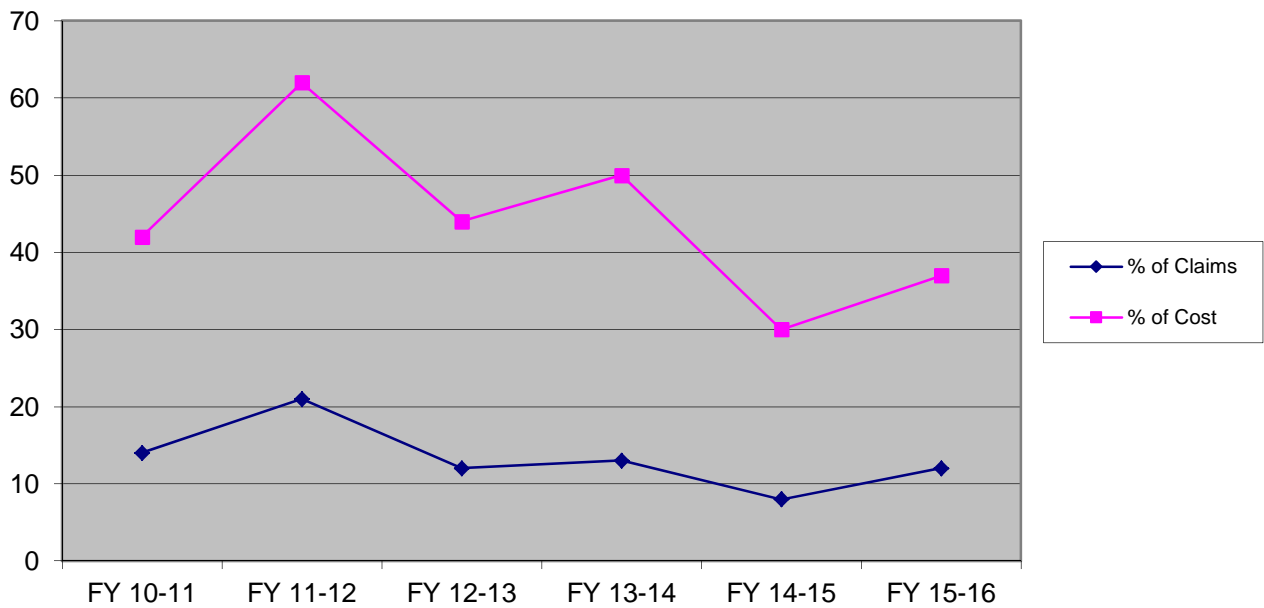
Heart Related Claims as Percentage of Total Claims & Cost



Corrections Heart Claims as Percentage of Total Claims & Cost



Fire Rescue Heart Claims as Percentage of Total Claims & Cost



Severity Distribution for Workers' Compensation (County FY 15-16)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	787* (227)	83	\$633,936	13
\$5,001 - \$25,000	117	12	\$1,367,470	28
\$25,001 - \$50,000	26	3	\$878,179	18
\$50,001 +	21	2	\$1,952,724	41
Totals	951	100	\$4,832,309	100

Severity Distribution for Workers' Compensation (County FY 14-15)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	854* (207)	87	\$678,139	18
\$5,001 - \$25,000	96	10	\$1,049,204	29
\$25,001 - \$50,000	18	2	\$648,726	18
\$50,001 +	14	1	\$1,266,734	35
Totals	982	100	\$3,642,803	100

Severity Distribution for Workers' Compensation (County FY 13-14)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	848* (251)	85	\$836,052	19
\$5,001 - \$25,000	117	12	\$1,388,984	31
\$25,001 - \$50,000	18	2	\$647,975	14
\$50,001 +	14	1	\$1,599,852	36
Totals	997	100	\$4,472,863	100

Severity Distribution for Workers' Compensation (County FY 12-13)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	892* (301)	85	\$786,257	18
\$5,001 - \$25,000	131	13	\$1,451,428	33
\$25,001 - \$50,000	15	1	\$577,957	13
\$50,001 +	12	1	\$1,570,169	36
Totals	1050	100	\$4,385,811	100

Severity Distribution for Workers' Compensation (County FY 11-12)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	898* (244)	85	\$884,490	20
\$5,001 - \$25,000	124	12	\$1,228,851	28
\$25,001 - \$50,000	19	2	\$637,068	14
\$50,001 +	16	2	\$1,708,200	38
Totals	1057	100	\$4,458,609	100

*Includes Incident Only Cases (Incident Only Cases denoted in blue)

Eliminating or Reducing Risks

- In eliminating or reducing risks, there are four main areas in which Risk Management concentrates its efforts:

1. *Involvement and Participation*

Employees and management working together in accident/incident prevention programs, back to work programs and safety committees.

2. *Training*

Training is focused on safe procedures and practices; protective measures to take to safeguard employees, equipment and property; hazard recognition; evaluation and adherence to safety rules and regulations.

3. *Communication*

Communication is encouraged between employees and management. Between Risk Management and departments/divisions, it is accomplished through the use of seminars, training, orientation, brochures, employee handbooks, the Safety and Loss Prevention Manual, inspections and safety committees. Computer Based Training (CBT) was introduced in July 05 with Driver Education Training (DET) on the Internet.

4. *Enforcement*

Enforcement not only requires the adherence to regulations and rules it also involves management and employee participation in training, communication and commitment to a safe workplace. Reinforcing positive behavior is just as important as ensuring the employee is equipped to handle the job and has the knowledge to perform the task correctly and efficiently.

Financing Risks

- In 1977, the county established a self-insurance program to fund and manage its losses and expenses associated with workers' compensation, general liability, automobile liability, and property liability.
- The County purchases general liability coverage with a \$1,000,000 deductible and limit of \$10,000,000.

In civil cases, the County relies on **Sovereign Immunity** protection provided by Florida Statute 768.28. This statute limits governmental liability for bodily injury and property damage to \$200,000 per person, \$300,000 per occurrence (can be exceeded by a claims bill). Sovereign Immunity protection does ***not*** apply to federal court cases, such as civil rights and discrimination cases.

- The County maintains a blend of self-insurance and commercial insurance to cover first-party property damage to County facilities and is structured as follows:
 - First \$2,500 - Responsibility of the department/division.
 - \$2,501 - \$500,000 – Covered by the County's self-insurance program.
 - All claims over \$500,000 – Covered by the commercial insurance program.
 - All claims associated with named windstorm and hail are subject to a 2% unit of insurance deductible with a maximum of \$10,000,000.

The per occurrence limit is \$1,000,000,000 for all perils except as described below:

- Windstorm and Hail (other than named windstorm and hail) \$500,000,000
- Named Windstorm and Hail \$100,000,000
- Earthquake \$50,000,000
- Flood \$50,000,000

- If a third party damages County property, the County's third party administrator handles the subrogation claim.
- The calculation of each department's self-insurance charge is estimated on the total cost of the self-insurance program. Charges are allocated to each department based on its exposure base (represents the type and amount of risk exposure); frequency of claims (four year average of claims filed, then based on the departments percentage of claims in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program); severity of claims (four year average of the total amount paid, then based on its percentage of the average amount paid in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program). Property is determined based upon insured values. If a department is non-compliant with safety recommendations, the charges may include a surcharge.

Administrating the Risk Management Process

- The Risk Management Committee is responsible for monitoring operations of the self- insurance program, recommending and implementing program policies, strengthening risk management and safety, and reviewing and approving claim payments. The committee meets weekly and is currently comprised of representatives from the Comptroller, Office of Accountability, Family Services, Utilities, Convention Center, Health Services and Public Works. A rotational plan for committee membership has been developed so that all departments will have the opportunity to serve and participate.
- The County contracts with a claims adjusting company, Third Party Administrator (TPA), to investigate and process (adjust) claims. The TPA has licensed adjusters for workers' compensation, auto liability, general liability, and property damage.
- Work related injuries (no matter how minor) are required to be reported to the injured employees' supervisor or designee. The supervisor must report the injury via telephone to the TPA.

Risk Management's Sections

Claims Section

The Claims Section consists of three analysts and a nurse case manager. They are responsible for the oversight of the County's TPA, Johns Eastern Company, Inc. The analysts facilitate the reporting and investigation of all liability and workers' compensation claims. The analysts monitor reserves on all open claims to insure proper claims funding. The nurse case manager coordinates medical care for the injured worker with approved medical care providers via the TPA. The claims section works closely with the safety section to provide a safe work environment for all Orange County employees.

The workers' compensation objectives are to:

- Replace lost income.
- Provide medical treatment and ensure that employees receive proper medical treatment.
- Encourage a proactive interest in accident and injury prevention.
- Restore earning capacity and work capability of employees through rehabilitation.
- Return the employee back to work in the shortest time possible.
- Encourage investigation of accident/incidents to preclude future injuries.

Policy Placement and Contract Review Section

The Policy Placement and Contract Review Section is responsible for obtaining the insurance policies, providing certificates of insurance, preparing annual user charges for services, and preparing the annual budget. In the past fiscal year, a total of 505 agreements were reviewed. The goal of the section is to have reviews completed in five days. In FY 15-16, they responded to 96% of the agreements within the deadline and it took an average of two days to review each agreement.

Risk Management continues to analyze current insurance market trends and works closely with our insurance broker to aggressively pursue competitive insurance coverage. At the close of FY 15-16, the County's major insurance policies are listed:

<u>Coverage</u>	<u>Insurance Company</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
<u>WC/Employers' Liability</u>	Self Insured			
<u>Liability</u>				
Excess Liability	BRIT Syndicate 2987 (Lloyds)	4/1/16 - 4/1/17	\$10,000,000/occ \$5,000,000 sublimit EPL Claims Made	\$1,000,000
Environmental Liability	ACE (Illinois Union Ins. Co) -Site Pollution: -Tank Liability	4/1/15 - 4/1/18	\$4,000,000 \$6,000,000	\$250,000 \$25,000
Cyber Liability	Lloyd's Syndicate -Media Liability -PCI-DSS Assessment -Business Interruption	4/1/16 - 4/1/17	\$5,000,000 \$1,000,000 \$5,000,000	\$500,000 \$500,000 12 Hours
Corporate Counsel Malpractice	Illinois National Ins. Co.	5/26/16-5/26/18	\$2,000,000	\$0
<u>Fidelity</u>				
Commercial Crime	Massachusetts Bay Ins. Co.	4/1/16 - 4/1/17	\$5,000,000	\$50,000
<u>Property</u>				
2016 Renewal (including TRIA)		4/1/16 - 4/1/17		
Primary Layer \$25,000,000	Westchester Surplus Lines AXIS Surplus Lines Landmark American Ins. Co.		\$15,000,000 \$6,000,000 \$4,000,000	\$500,000-AOP 2% Wind/Hail \$10 mil max
1st Excess Layer \$25,000,000 xs \$25,000,000	Arch Specialty Insurance Westchester Surplus Lines Lloyd's Syndicate 2987 Maxum Indemnity Co.		\$6,000,000 \$5,000,000 \$2,500,000 \$1,500,000	\$25,000,000
2nd Excess Layer \$50,000,000 xs \$50,000,000	Landmark American Ins. Co. Colony Insurance Co. Aspen Specialty Ins. Co. Endurance American Specialty		\$12,500,000 \$10,000,000 \$5,000,000 \$2,500,000	\$25,000,000
Stretch Layer 30% of \$75,000,000 xs \$25,000,000	Westport Insurance Co. Chubb Custom Insurance Co Starr Surplus Lines Ins. Co. General Security Indemnity Co		\$15,000,000 \$5,000,000 \$5,000,001 \$4,999,999	\$25,000,000
3rd Excess Layer \$150,000,000 xs \$100,000,000	Zurich-American Ins. Co.		\$150,000,000	\$100,000,000
4th Excess Layer \$250,000,000 xs \$250,000,000	Columbia Casualty Co. Mitsu Sumitomo Insurance Zurich-American Ins. Co. Landmark American Ins. Co. Great American Ins. Co.		\$80,000,000 \$50,000,000 \$50,000,000 \$42,500,000 \$27,500,000	\$250,000,000

5th Excess Layer \$500,000,000 xs \$500,000,000

	Lloyds of London		\$250,000,000	
	Landmark American Ins. Co		\$80,000,000	
	Zurich-American Ins. Co.		\$50,000,000	\$500,000,000
	Scottsdale Insurance Co.		\$50,000,000	
	Hudson Specialty Ins. Co.		\$50,000,000	
	Great American Ins. Co.		\$20,000,000	
Vehicle & Equipment	Allianz Global Corp & Spec	4/1/16 - 4/1/17	\$5,000,000	\$250,000
Boiler & Machinery	Travelers Property & Casualty	4/1/16 - 4/1/17	\$250,000,000	\$50,000
Stand Alone Terrorism	Underwriters at Lloyds	4/1/16 - 4/1/17	\$100,000,000	\$25,000

Safety and Loss Prevention Section

This section provides technical assistance and training to County divisions and departments in the areas of safety, ergonomics, indoor air quality, industrial hygiene, environmental management, and loss prevention of facility structures and equipment. The objectives are to:

- Promote a safe working environment for all employees and the public.
- Promote a safe environment and create a proactive approach to safety.
- Offer safety training, education and orientation.
- Provide technical support and assistance in workers' compensation, loss control issues and insurance language.
- Conduct safety inspections and accident/incident investigations.
- Develop programs for the prevention and control of property loss.
- Coordinate activities that promote safety, health and the protection of property.
- Coordinate activities for the efficient and proper cleanup and control of contaminated sites and remediation projects.

In FY 10-11, the Safety Section changed the methodology of inspecting the County's 900 buildings/structures at 323 locations. Rather than performing a single annual inspection, the staff is required to visit each site at least on a quarterly basis. Any deficiencies are addressed immediately to the appropriate party. The theory behind this change is to address deficiencies in a more frequent, timely manner.

As part of the services provided by Risk Management, program evaluations can be completed within a few weeks to better service the departments and employees. In FY 15-16, 76 ergonomic evaluations were completed.

As part of the Safety Section's change in emphasis, their goal is to be in the field with the employees providing safety training on a daily basis. The safety training can consist of a formalized class, tailgate safety sessions or spontaneous instruction if an employee is witnessed performing a job function in an unsafe manner. It is Risk Management's goal to reduce the frequency and severity of our work related injuries. This change is designed to focus on this issue.

- **Training**
 There were 159 different types of training courses offered to employees, from back safety to workplace violence. In FY 15-16, instructors conducted a total of 374 training classes. Training also includes the online Driver Education Training (DET). This class is required every three years for employees who drive a County vehicle or their own vehicle on County business. This training consists of the following:
 1. Eight training modules assigned that address the trends observed by historical data.
 2. The first module is due within a week of the employee being signed up and subsequent modules are due every other day. (Employees can work ahead and finish faster if they would like.)

3. Passing grade is 80% or greater per module. (If the employee fails to pass, they can take the module over as many times as it takes to pass.)
4. The time to complete one module is approximately 15 to 20 minutes. (If interrupted, the employee can login and complete the module at a later time/date.)

Module Results October 1, 2015 – September 30, 2016

Lesson Module	Number of Results	Average Grade
Distractions	1182	91%
Parking and Backing	1179	91%
Defensive Backing Strategies	1177	89%
Failure to Yield	1175	91%
Avoiding the Worst Collisions at Intersections	1172	93%
Avoiding Rear-End Collisions	1169	92%
Onboard Technology Distractions	1168	94%
Anticipating the Other Motorist	1167	94%

Orange County Motor Vehicle Record Checks 4-Year Cumulative History Statistics

Employee's Driving History for: October 1, 2012 – September 30, 2016
Groups: All Groups

Number of Violations

Details	Number	Percentage
Total Number of Clean MVRs:	10630	87.73 %
Total Number of MVRs With 1 Violations:	966	7.97 %
Total Number of MVRs With 2 Violations:	273	2.25 %
Total Number of MVRs With 3 Violations:	117	0.97 %
Total Number of MVRs With 4 Violations:	64	0.53 %
Total Number of MVRs With 5 Violations or More:	67	0.55 %
Total MVRs:	12117	

Types of Violations

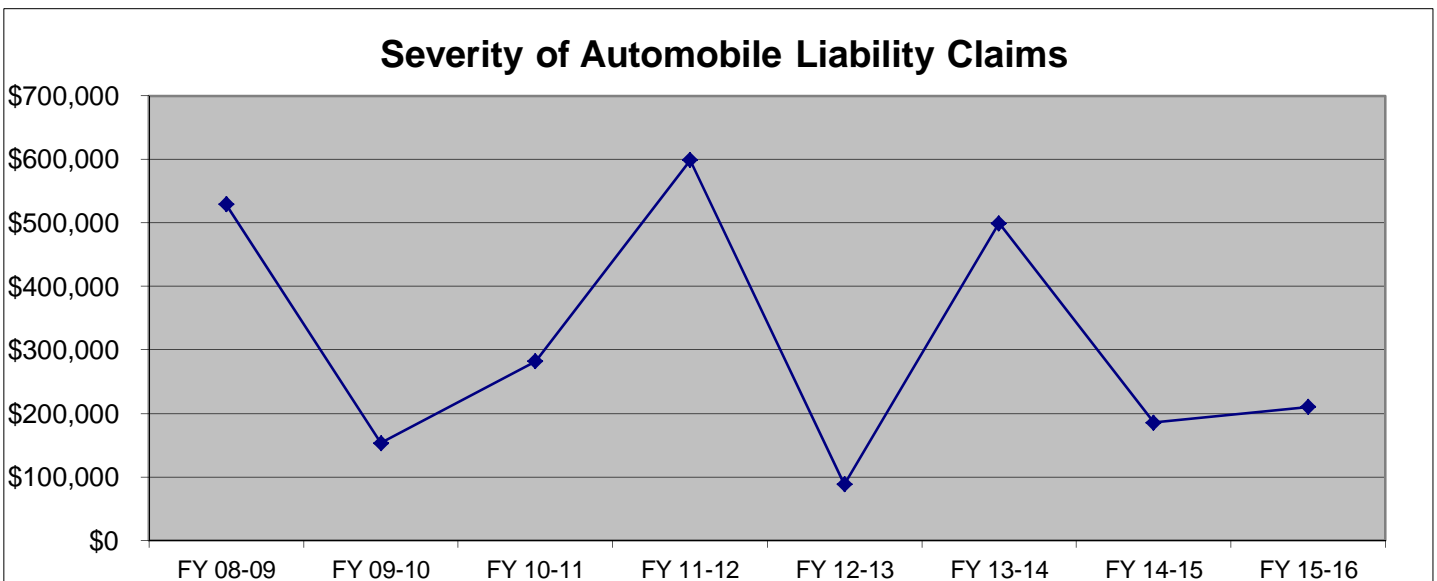
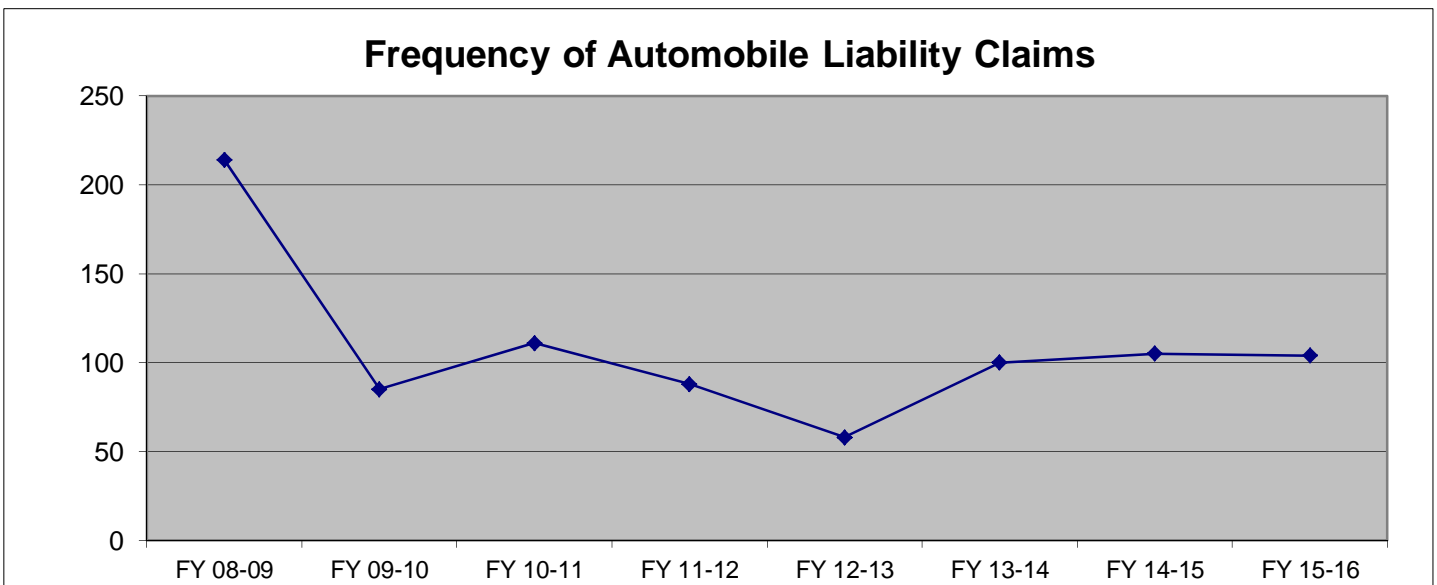
Details	Number
Total Number of Drivers With Expired Licenses:	20
Total Number of Drivers With Suspended Licenses:	77
Total Number of MVRs With Administrative Violations:	529
Total Number of MVRs With Aggressive Driving Violations:	549
Total Number of MVRs With Equipment Violations:	281
Total Number of MVRs With Right-of-Way Violations:	49
Total Number of MVRs With Speeding Violations:	498
Total Number of MVRs With Substance Violations:	30

DRIVECAM

In May 2007, Orange County Risk Management began a 90-day pilot program to assess the effectiveness of the DriveCam system in reducing risky driving behavior. During this time, a 90% reduction in the frequency of violations and a 92% reduction in the severity of violations were documented.

On November 13, 2007, the Orange County Board of County Commissioners approved an installation plan that called for the installation of 250 DriveCam units in FY 07-08, another 250 units in FY 08-09 and a final group of 250 units in FY 09-10. Installation of the units began in February 2008 and was completed in December 2009. On March 15, 2011, the Orange County Board of County Commissioners approved an additional purchase and installation of 250 DriveCam units. These were installed from May 2011 thru October 2011 and the current number of vehicles with DriveCam units is 1250 or approximately 60% of the fleet.

During FY 15-16, both the severity and frequency of automobile liability claims was essentially flat. These rates are indicative of our overall average since the DriveCam program was put into place. This indicates the DriveCam program continues to be effective in modifying driver behavior and reducing accidents.



Environmental Loss Prevention Section

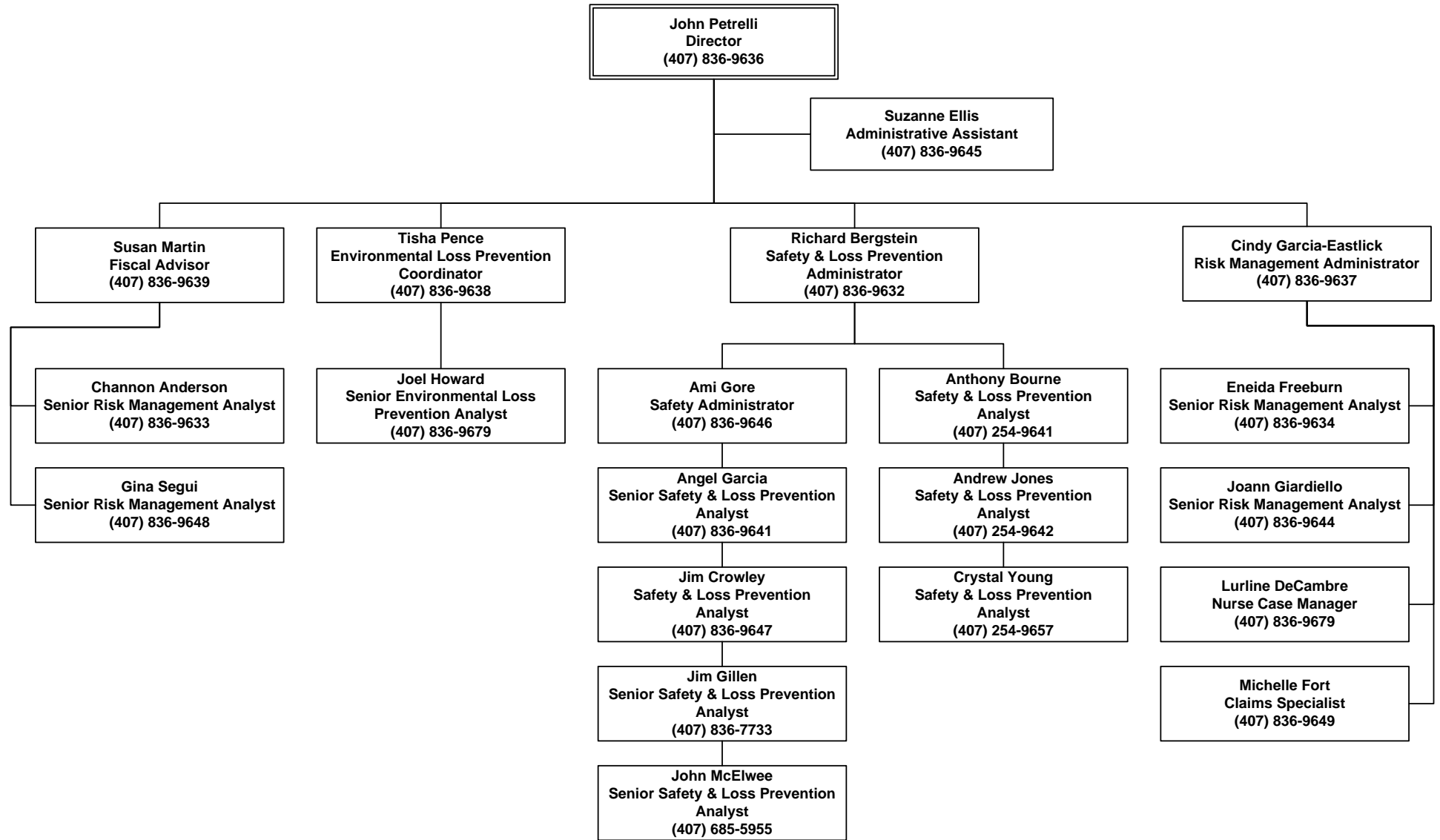
This section provides technical assistance for all environmental issues within the County. These include project management for pollution remediation, indoor air quality assessment and project management, administration of the petroleum storage tank program, asbestos and lead abatement, and the disposal of hazardous chemicals abandoned on County property. In addition to managing approximately ten (10) site assessment and remediation projects, the section completed the following activities.

Type	Number Completed
Indoor Air Quality Surveys (IAQs) - In House	7
Asbestos Containing Material Surveys (ACMs) – Code Enforcement	25
Asbestos Containing Material Surveys (ACMs) – Other Departments	21
Site Rehabilitation Completion Orders (SRCOs)	3
Site Assessment Reports (SARs)	5
Post Active Remediation Monitoring (PARM) - Including Modifications	3
Phase I / Phase II Environmental Site Assessments (ESAs) - Reviewed	12
Phase I / Phase II Environmental Site Assessments (ESAs) - In House	2
Phase I / Phase II Environmental Site Assessments (ESAs) - Subcontracted	10
Tank System Closures	6
Mold/ACM/HAZMAT Remediation Work – Code Enforcement	15
Mold/ACM/HAZMAT Remediation Work – Other Departments	15
Source Removals/Emergency Response	24
Well Abandonments	1
Tank System Installations	5
Remedial Action Plans (RAP/RAPMod Implementation/O&M)	1

Environmental assessments are conducted using the ASTM E-1527-05/1528 Phase I Environmental Site Assessment (ESA). The ASTM E-1527 and 1528 are published by the American Society for Testing and Materials (ASTM), an industry standard, and are designed to provide the necessary inquiries to determine potential environmental liabilities as well as to comply with the AAI Rule (All Appropriate Inquiries). It is the most comprehensive standard for land acquisition and real estate transactions. A Phase II Assessment is generally performed because of a concern brought about by the Phase I Environmental Assessment.

Risk Management Division

10/01/2016



Severity & Frequency by Department for All Losses

Department	Total Cases All Losses	Total Incurred Cost All Losses	Overall Severity Ranking	Total Incurred Cost % of Change from FY14-15	Overall Frequency Ranking
Fire Rescue	314	\$1,815,767	1	4% Increase	3
Corrections	242	\$1,313,469	2	38% Increase	4
Utilities	433	\$921,341	3	9% Decrease	1
Administrative Services	83	\$609,102	4	29% Increase	7
Public Works	318	\$508,324	5	82% Increase	2
Health Services	113	\$329,057	6	18% Decrease	6
Family Services	82	\$237,736	7	123% Increase	8
CEDS	125	\$214,340	8	31% Decrease	5
Convention Center	69	\$167,885	9	74% Decrease	9
Tax Collector	43	\$145,553	10	212% Increase	10
County Admin	2	\$72,899	11	72899% Increase	16 - tie
Clerk of Courts	20	\$31,761	12	44% Increase	11
Info Systems & Services	7	\$30,693	13	173% Increase	13
Property Appraiser	8	\$19,005	14	12% Increase	12
Comptroller	5	\$6,858	15	11% Decrease	15
Office of Accountability	6	\$5,424	16	5424% Increase	14
Supervisor of Elections	2	\$2,447	17	279% Increase	16 - tie
Court Admin	2	\$470	18	3319% Increase	16 - tie
BCC	0	\$0	19 - tie	No Change	17 - tie
OBT Dev Board	0	\$0	19 - tie	No Change	17 - tie
State Attorney's Office	0	\$0	19 - tie	No Change	17 - tie

Severity & Frequency by Department for WC Claims

Department	Total Cases Workers' Comp	Total Incurred Cost Workers' Comp	WC Severity Ranking	Total Incurred Cost % of Change from FY14-15	WC Frequency Ranking
Fire Rescue	196	\$1,642,506	1	4% Increase	2
Corrections	229	\$1,211,747	2	40% Increase	1
Utilities	135	\$463,718	3	29% Increase	3
Health Services	69	\$310,411	4	112% Increase	4 - tie
Admin Services	36	\$277,578	5	799% Increase	8
Family Services	55	\$226,616	6	142% Increase	6
Public Works	58	\$213,630	7	146% Increase	5
CEDS	69	\$138,933	8	43% Decrease	4 - tie
Convention Center	37	\$130,415	9	5% Decrease	7
Tax Collector	21	\$129,913	10	191% Increase	9
Info Systems & Services	6	\$30,693	11	2362% Increase	11 - tie
Clerk of Courts	19	\$26,761	12	21% Increase	10
Property Appraiser	5	\$13,190	13	22% Decrease	12 - tie
Comptroller	5	\$6,858	14	7% Decrease	12 - tie
Office of Accountability	6	\$5,424	15	5424% Increase	11 - tie
Supervisor of Elections	2	\$2,447	16	279% Increase	13 - tie
County Admin	1	\$1,000	17	1000% Increase	14
Court Admin	2	\$470	18	3319% Increase	13 - tie
BCC	0	\$0	19 - tie	No Change	15 - tie
OBT Dev Board	0	\$0	19 - tie	No Change	15 - tie
State Attorney's Office	0	\$0	19 - tie	No Change	15 - tie

Severity & Frequency by Department for GL Claims

Department	Total Cases General Liability	Total Incurred Cost General Liability	GL Severity Ranking	Total Incurred Cost % of Change from FY14-15	GL Frequency Ranking
Utilities	200	\$361,154	1	6% Increase	1
Public Works	180	\$125,098	2	68% Increase	2
Corrections	9	\$95,778	3	23% Increase	9
County Admin	1	\$71,899	4	71899% Increase	10 - tie
Convention Center	24	\$37,470	5	17% Decrease	4
CEDS	21	\$25,392	6	18% Increase	5
Administrative Services	25	\$12,000	7	12000% Increase	3
Health Services	19	\$8,125	8	97% Decrease	6
Clerk of Courts	1	\$5,000	9	5000% Increase	10 - tie
Fire Rescue	13	\$3,650	10	93% Decrease	8 - tie
Family Services	17	\$1,000	11	88% Decrease	7
Tax Collector	13	\$0	12 - tie	100% Decrease	8 - tie
Info Systems & Services	0	\$0	12 - tie	100% Decrease	11 - tie
Comptroller	0	\$0	12 - tie	100% Decrease	11 - tie
Property Appraiser	0	\$0	12 - tie	No Change	11 - tie
Office of Accountability	0	\$0	12 - tie	No Change	11 - tie
Court Admin	0	\$0	12 - tie	No Change	11 - tie
Supervisor of Elections	0	\$0	12 - tie	No Change	11 - tie
BCC	0	\$0	12 - tie	No Change	11 - tie
OBT Dev Board	0	\$0	12 - tie	No Change	11 - tie
State Attorney's Office	0	\$0	12 - tie	No Change	11 - tie

Severity & Frequency by Department for AL Claims

Department	Total Cases Auto Liability	Total Incurred Cost Auto Liability	AL Severity Ranking	Total Incurred Cost % of Change from FY14-15	AL Frequency Ranking
Public Works	15	\$65,685	1	65% Increase	3
Fire Rescue	39	\$60,996	2	16% Increase	1
Utilities	24	\$35,699	3	50% Decrease	2
CEDS	9	\$21,610	4	106% Increase	4
Tax Collector	3	\$9,570	5	9751% Increase	6 - tie
Family Services	3	\$7,328	6	109% Increase	6 - tie
Health Services	5	\$4,981	7	896% Increase	5 - tie
Administrative Services	5	\$4,715	8	4715% Increase	5 - tie
Convention Center	0	\$0	9 - tie	100% Decrease	7 - tie
Comptroller	0	\$0	9 - tie	No Change	7 - tie
Corrections	0	\$0	9 - tie	100% Decrease	7 - tie
Supervisor of Elections	0	\$0	9 - tie	No Change	7 - tie
Clerk of Courts	0	\$0	9 - tie	No Change	7 - tie
Office of Accountability	0	\$0	9 - tie	No Change	7 - tie
Court Admin	0	\$0	9 - tie	No Change	7 - tie
County Admin	0	\$0	9 - tie	No Change	7 - tie
BCC	0	\$0	9 - tie	No Change	7 - tie
Property Appraiser	0	\$0	9 - tie	No Change	7 - tie
State Attorney's Office	0	\$0	9 - tie	No Change	7 - tie
Info Systems & Services	0	\$0	9 - tie	No Change	7 - tie
OBT Dev Board	0	\$0	9 - tie	No Change	7 - tie

Severity & Frequency by Department for 1st Party Property Claims

Department	Total Cases Property	Total Incurred Cost Property	Property Severity Ranking	Total Incurred Cost % of Change from FY14-15	Property Frequency Ranking
Administrative Services	17	\$314,809	1	29% Decrease	6
Fire Rescue	66	\$108,615	2	105% Increase	2
Public Works	65	\$103,911	3	34% Increase	3
Utilities	74	\$60,770	4	75% Decrease	1
CEDS	26	\$28,405	5	25% Decrease	4
Tax Collector	6	\$6,070	6	6070% Increase	9
Corrections	4	\$5,944	7	395% Increase	10
Property Appraiser	3	\$5,815	8	5816% Increase	11
Health Services	20	\$5,540	9	5540% Increase	5
Family Services	7	\$2,792	10	124% Increase	8
Convention Center	8	\$0	11 - tie	100% Decrease	7
Info Systems & Services	1	\$0	11 - tie	No Change	12
Comptroller	0	\$0	11 - tie	No Change	13 - tie
County Admin	0	\$0	11 - tie	No Change	13 - tie
BCC	0	\$0	11 - tie	No Change	13 - tie
Supervisor of Elections	0	\$0	11 - tie	No Change	13 - tie
State Attorney's Office	0	\$0	11 - tie	No Change	13 - tie
Clerk of Courts	0	\$0	11 - tie	No Change	13 - tie
Court Admin	0	\$0	11 - tie	No Change	13 - tie
Office of Accountability	0	\$0	11 - tie	No Change	13 - tie
OBT Dev Board	0	\$0	11 - tie	No Change	13 - tie

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

<u>Administrative Services</u>					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	4	Total Cases	0	Total Cases	5
Total Incurred Cost	\$675	Total Incurred Cost	\$0	Total Incurred Cost	\$4,715
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	27	Total Cases	11	Total Cases	25
Total Incurred Cost	\$15,390	Total Incurred Cost	\$0	Total Incurred Cost	\$12,000
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	11	Total Cases	12	Total Cases	17
Total Incurred Cost	\$231,128	Total Incurred Cost	\$443,091	Total Incurred Cost	\$314,809
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	8	Total Cases	3	Total Cases	10
Total Incurred Cost	\$109,116	Total Incurred Cost	\$16,880	Total Incurred Cost	\$253,471
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	13	Total Cases	16	Total Cases	20
Total Incurred Cost	\$25,904	Total Incurred Cost	\$14,010	Total Incurred Cost	\$24,107
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	11	Total Cases	4	Total Cases	6
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	74	Total Cases	46	Total Cases	83
Total Incurred Cost	\$382,213	Total Incurred Cost	\$473,981	Total Incurred Cost	\$609,102

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Clerk of Courts					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	1	Total Cases	1	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$5,000
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	2	Total Cases	7	Total Cases	3
Total Incurred Cost	\$96,457	Total Incurred Cost	\$6,596	Total Incurred Cost	\$16,714
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	9	Total Cases	16	Total Cases	9
Total Incurred Cost	\$12,835	Total Incurred Cost	\$15,502	Total Incurred Cost	\$10,047
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	8	Total Cases	6	Total Cases	7
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	20	Total Cases	30	Total Cases	20
Total Incurred Cost	\$109,292	Total Incurred Cost	\$22,098	Total Incurred Cost	\$31,761

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Community, Environmental & Development Services

Auto Liability

FY 13-14

Total Cases	6
Total Incurred Cost	\$2,100

FY 14-15

Total Cases	5
Total Incurred Cost	\$10,500

FY 15-16

Total Cases	9
Total Incurred Cost	\$21,610

General Liability

FY 13-14

Total Cases	24
Total Incurred Cost	\$49,144

FY 14-15

Total Cases	17
Total Incurred Cost	\$21,500

FY 15-16

Total Cases	21
Total Incurred Cost	\$25,392

1st Party Property

FY 13-14

Total Cases	20
Total Incurred Cost	\$26,471

FY 14-15

Total Cases	15
Total Incurred Cost	\$37,836

FY 15-16

Total Cases	26
Total Incurred Cost	\$28,405

Workers' Compensation

FY 13-14 Lost Time

Total Cases	11
Total Incurred Cost	\$244,064

FY 14-15 Lost Time

Total Cases	9
Total Incurred Cost	\$206,519

FY 15-16 Lost Time

Total Cases	9
Total Incurred Cost	\$103,904

FY 13-14 No Lost Time

Total Cases	31
Total Incurred Cost	\$47,094

FY 14-15 No Lost Time

Total Cases	40
Total Incurred Cost	\$35,471

FY 15-16 No Lost Time

Total Cases	40
Total Incurred Cost	\$35,029

FY 13-14 Incident Only

Total Cases	7
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FY 14-15 Incident Only

Total Cases	10
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FY 15-16 Incident Only

Total Cases	20
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Total Claims

FY 13-14

Total Cases	99
Total Incurred Cost	\$368,873

FY 14-15

Total Cases	96
Total Incurred Cost	\$311,826

FY 15-16

Total Cases	125
Total Incurred Cost	\$214,340

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Comptroller					
Auto Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$1,609	Total Incurred Cost	\$0	Total Incurred Cost	\$0
General Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$325	Total Incurred Cost	\$0
1st Party Property					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
Workers' Compensation					
FY 13-14 Lost Time		FY 14-15 Lost Time		FY 15-16 Lost Time	
Total Cases	3	Total Cases	1	Total Cases	1
Total Incurred Cost	\$63,875	Total Incurred Cost	\$3,250	Total Incurred Cost	\$14
FY 13-14 No Lost Time		FY 14-15 No Lost Time		FY 15-16 No Lost Time	
Total Cases	3	Total Cases	2	Total Cases	3
Total Incurred Cost	\$5,486	Total Incurred Cost	\$4,103	Total Incurred Cost	\$6,844
FY 13-14 Incident Only		FY 14-15 Incident Only		FY 15-16 Incident Only	
Total Cases	2	Total Cases	2	Total Cases	1
Total Claims					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	9	Total Cases	7	Total Cases	5
Total Incurred Cost	\$70,970	Total Incurred Cost	\$7,678	Total Incurred Cost	\$6,858

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Convention Center					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	1	Total Cases	3	Total Cases	0
Total Incurred Cost	\$115	Total Incurred Cost	\$193	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	51	Total Cases	30	Total Cases	24
Total Incurred Cost	\$90,425	Total Incurred Cost	\$45,382	Total Incurred Cost	\$37,470
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	14	Total Cases	25	Total Cases	8
Total Incurred Cost	\$41,515	Total Incurred Cost	\$458,575	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	9	Total Cases	7	Total Cases	6
Total Incurred Cost	\$126,702	Total Incurred Cost	\$101,026	Total Incurred Cost	\$68,771
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	20	Total Cases	36	Total Cases	26
Total Incurred Cost	\$51,906	Total Incurred Cost	\$35,878	Total Incurred Cost	\$61,644
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	11	Total Cases	12	Total Cases	5
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	106	Total Cases	113	Total Cases	69
Total Incurred Cost	\$310,664	Total Incurred Cost	\$641,054	Total Incurred Cost	\$167,885

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

<u>Corrections</u>						
<u>Auto Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	4	Total Cases	4	Total Cases	0	
Total Incurred Cost	\$700	Total Incurred Cost	\$7,833	Total Incurred Cost	\$0	
<u>General Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	11	Total Cases	10	Total Cases	9	
Total Incurred Cost	\$46,869	Total Incurred Cost	\$77,908	Total Incurred Cost	\$95,778	
<u>1st Party Property</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	5	Total Cases	3	Total Cases	4	
Total Incurred Cost	\$588	Total Incurred Cost	\$1,200	Total Incurred Cost	\$5,944	
<u>Workers' Compensation</u>						
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		
Total Cases	72	Total Cases	69	Total Cases	74	
Total Incurred Cost	\$623,412	Total Incurred Cost	\$722,362	Total Incurred Cost	\$1,097,588	
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		
Total Cases	103	Total Cases	138	Total Cases	98	
Total Incurred Cost	\$143,987	Total Incurred Cost	\$145,675	Total Incurred Cost	\$114,159	
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		
Total Cases	68	Total Cases	46	Total Cases	57	
<u>Total Claims</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	263	Total Cases	270	Total Cases	242	
Total Incurred Cost	\$815,556	Total Incurred Cost	\$954,978	Total Incurred Cost	\$1,313,469	

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

County Administration					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$71,899
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	1	Total Cases	0	Total Cases	1
Total Incurred Cost	\$405	Total Incurred Cost	\$0	Total Incurred Cost	\$1,000
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	1	Total Cases	1	Total Cases	0
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	3	Total Cases	1	Total Cases	2
Total Incurred Cost	\$405	Total Incurred Cost	\$0	Total Incurred Cost	\$72,899

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Family Services						
<u>Auto Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	5	Total Cases	3	Total Cases	3	
Total Incurred Cost	\$12,056	Total Incurred Cost	\$3,500	Total Incurred Cost	\$7,328	
<u>General Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	30	Total Cases	26	Total Cases	17	
Total Incurred Cost	\$10,060	Total Incurred Cost	\$8,000	Total Incurred Cost	\$1,000	
<u>1st Party Property</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	4	Total Cases	7	Total Cases	7	
Total Incurred Cost	\$6,313	Total Incurred Cost	\$1,248	Total Incurred Cost	\$2,792	
<u>Workers' Compensation</u>						
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		
Total Cases	13	Total Cases	7	Total Cases	9	
Total Incurred Cost	\$288,866	Total Incurred Cost	\$61,075	Total Incurred Cost	\$188,715	
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		
Total Cases	37	Total Cases	35	Total Cases	34	
Total Incurred Cost	\$58,370	Total Incurred Cost	\$32,657	Total Incurred Cost	\$37,901	
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		
Total Cases	9	Total Cases	13	Total Cases	12	
<u>Total Claims</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	98	Total Cases	91	Total Cases	82	
Total Incurred Cost	\$375,665	Total Incurred Cost	\$106,480	Total Incurred Cost	\$237,736	

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

<u>Fire Rescue</u>						
<u>Auto Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	34	Total Cases	42	Total Cases	39	
Total Incurred Cost	\$72,195	Total Incurred Cost	\$52,716	Total Incurred Cost	\$60,996	
<u>General Liability</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	18	Total Cases	16	Total Cases	13	
Total Incurred Cost	\$108,423	Total Incurred Cost	\$49,962	Total Incurred Cost	\$3,650	
<u>1st Party Property</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	37	Total Cases	29	Total Cases	66	
Total Incurred Cost	\$48,095	Total Incurred Cost	\$52,916	Total Incurred Cost	\$108,615	
<u>Workers' Compensation</u>						
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		
Total Cases	97	Total Cases	85	Total Cases	80	
Total Incurred Cost	\$1,533,017	Total Incurred Cost	\$1,429,538	Total Incurred Cost	\$1,561,233	
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		
Total Cases	78	Total Cases	118	Total Cases	76	
Total Incurred Cost	\$89,577	Total Incurred Cost	\$156,939	Total Incurred Cost	\$81,273	
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		
Total Cases	31	Total Cases	29	Total Cases	40	
<u>Total Claims</u>						
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>		
Total Cases	295	Total Cases	319	Total Cases	314	
Total Incurred Cost	\$1,851,307	Total Incurred Cost	\$1,742,071	Total Incurred Cost	\$1,815,767	

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Health Services					
Auto Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	7	Total Cases	2	Total Cases	5
Total Incurred Cost	\$12,722	Total Incurred Cost	\$500	Total Incurred Cost	\$4,981
General Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	13	Total Cases	20	Total Cases	19
Total Incurred Cost	\$14,745	Total Incurred Cost	\$252,486	Total Incurred Cost	\$8,125
1st Party Property					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	11	Total Cases	14	Total Cases	20
Total Incurred Cost	\$500	Total Incurred Cost	-\$590	Total Incurred Cost	\$5,540
Workers' Compensation					
FY 13-14 Lost Time		FY 14-15 Lost Time		FY 15-16 Lost Time	
Total Cases	14	Total Cases	9	Total Cases	13
Total Incurred Cost	\$122,845	Total Incurred Cost	\$94,933	Total Incurred Cost	\$253,038
FY 13-14 No Lost Time		FY 14-15 No Lost Time		FY 15-16 No Lost Time	
Total Cases	49	Total Cases	38	Total Cases	41
Total Incurred Cost	\$58,774	Total Incurred Cost	\$51,532	Total Incurred Cost	\$57,373
FY 13-14 Incident Only		FY 14-15 Incident Only		FY 15-16 Incident Only	
Total Cases	12	Total Cases	10	Total Cases	15
Total Claims					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	106	Total Cases	93	Total Cases	113
Total Incurred Cost	\$209,586	Total Incurred Cost	\$398,861	Total Incurred Cost	\$329,057

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Information Systems & Services					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$10,000	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	1	Total Cases	0	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	2	Total Cases	1	Total Cases	3
Total Incurred Cost	\$30,694	Total Incurred Cost	\$0	Total Incurred Cost	\$28,662
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	3	Total Cases	2	Total Cases	2
Total Incurred Cost	\$5,334	Total Incurred Cost	\$1,247	Total Incurred Cost	\$2,031
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	0	Total Cases	2	Total Cases	1
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	6	Total Cases	6	Total Cases	7
Total Incurred Cost	\$36,028	Total Incurred Cost	\$11,247	Total Incurred Cost	\$30,693

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Office of Accountability					
Auto Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
General Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$52,500	Total Incurred Cost	\$0	Total Incurred Cost	\$0
1st Party Property					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
Workers' Compensation					
FY 13-14 Lost Time		FY 14-15 Lost Time		FY 15-16 Lost Time	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
FY 13-14 No Lost Time		FY 14-15 No Lost Time		FY 15-16 No Lost Time	
Total Cases	3	Total Cases	0	Total Cases	5
Total Incurred Cost	\$4,757	Total Incurred Cost	\$0	Total Incurred Cost	\$5,424
FY 13-14 Incident Only		FY 14-15 Incident Only		FY 15-16 Incident Only	
Total Cases	3	Total Cases	3	Total Cases	1
Total Claims					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	7	Total Cases	3	Total Cases	6
Total Incurred Cost	\$57,257	Total Incurred Cost	\$0	Total Incurred Cost	\$5,424

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

<u>Property Appraiser</u>					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	1	Total Cases	3
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$5,815
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	0	Total Cases	1	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$6,997	Total Incurred Cost	\$10,826
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	3	Total Cases	7	Total Cases	4
Total Incurred Cost	\$2,856	Total Incurred Cost	\$9,952	Total Incurred Cost	\$2,364
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	1	Total Cases	0	Total Cases	0
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	4	Total Cases	10	Total Cases	8
Total Incurred Cost	\$2,856	Total Incurred Cost	\$16,949	Total Incurred Cost	\$19,005

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Public Works					
Auto Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	12	Total Cases	10	Total Cases	15
Total Incurred Cost	\$28,627	Total Incurred Cost	\$39,753	Total Incurred Cost	\$65,685
General Liability					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	125	Total Cases	155	Total Cases	180
Total Incurred Cost	\$254,657	Total Incurred Cost	\$74,302	Total Incurred Cost	\$125,098
1st Party Property					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	48	Total Cases	49	Total Cases	65
Total Incurred Cost	\$134,755	Total Incurred Cost	\$77,594	Total Incurred Cost	\$103,911
Workers' Compensation					
FY 13-14 Lost Time		FY 14-15 Lost Time		FY 15-16 Lost Time	
Total Cases	17	Total Cases	12	Total Cases	9
Total Incurred Cost	\$363,922	Total Incurred Cost	\$53,163	Total Incurred Cost	\$160,868
FY 13-14 No Lost Time		FY 14-15 No Lost Time		FY 15-16 No Lost Time	
Total Cases	53	Total Cases	34	Total Cases	43
Total Incurred Cost	\$78,223	Total Incurred Cost	\$33,745	Total Incurred Cost	\$52,762
FY 13-14 Incident Only		FY 14-15 Incident Only		FY 15-16 Incident Only	
Total Cases	7	Total Cases	4	Total Cases	6
Total Claims					
FY 13-14		FY 14-15		FY 15-16	
Total Cases	262	Total Cases	264	Total Cases	318
Total Incurred Cost	\$860,184	Total Incurred Cost	\$278,557	Total Incurred Cost	\$508,324

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Supervisor of Elections					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	1	Total Cases	2	Total Cases	2
Total Incurred Cost	\$509	Total Incurred Cost	\$645	Total Incurred Cost	\$2,447
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	0	Total Cases	0	Total Cases	0
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	1	Total Cases	2	Total Cases	2
Total Incurred Cost	\$509	Total Incurred Cost	\$645	Total Incurred Cost	\$2,447

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

<u>Tax Collector</u>					
<u>Auto Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	0	Total Cases	1	Total Cases	3
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$9,570
<u>General Liability</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	6	Total Cases	9	Total Cases	13
Total Incurred Cost	\$0	Total Incurred Cost	\$2,000	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	2	Total Cases	5	Total Cases	6
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$6,070
<u>Workers' Compensation</u>					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	0	Total Cases	2	Total Cases	3
Total Incurred Cost	\$0	Total Incurred Cost	\$35,508	Total Incurred Cost	\$99,869
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	7	Total Cases	6	Total Cases	14
Total Incurred Cost	\$6,790	Total Incurred Cost	\$9,128	Total Incurred Cost	\$30,044
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	0	Total Cases	2	Total Cases	4
<u>Total Claims</u>					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	15	Total Cases	25	Total Cases	43
Total Incurred Cost	\$6,790	Total Incurred Cost	\$46,636	Total Incurred Cost	\$145,553

Comparison of Claims & Costs by Department for FY 13-14, FY 14-15 & FY 15-16

Utilities					
Auto Liability					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	26	Total Cases	35	Total Cases	24
Total Incurred Cost	\$368,584	Total Incurred Cost	\$70,796	Total Incurred Cost	\$35,699
General Liability					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	201	Total Cases	185	Total Cases	200
Total Incurred Cost	\$858,358	Total Incurred Cost	\$341,069	Total Incurred Cost	\$361,154
1st Party Property					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	60	Total Cases	63	Total Cases	74
Total Incurred Cost	\$175,537	Total Incurred Cost	\$244,056	Total Incurred Cost	\$60,770
Workers' Compensation					
<u>FY 13-14 Lost Time</u>		<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>	
Total Cases	18	Total Cases	11	Total Cases	18
Total Incurred Cost	\$172,816	Total Incurred Cost	\$259,172	Total Incurred Cost	\$386,152
<u>FY 13-14 No Lost Time</u>		<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>	
Total Cases	65	Total Cases	60	Total Cases	66
Total Incurred Cost	\$102,267	Total Incurred Cost	\$99,284	Total Incurred Cost	\$77,566
<u>FY 13-14 Incident Only</u>		<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>	
Total Cases	80	Total Cases	63	Total Cases	51
Total Claims					
<u>FY 13-14</u>		<u>FY 14-15</u>		<u>FY 15-16</u>	
Total Cases	450	Total Cases	417	Total Cases	433
Total Incurred Cost	\$1,677,562	Total Incurred Cost	\$1,014,377	Total Incurred Cost	\$921,341