

Annual Report FY 2016-2017



Risk Management's Executive Summary

This report contains information on the losses and costs for Orange County's auto liability, physical liability, property liability, general liability and workers' compensation exposures for fiscal year 2016-2017. The report, statistics and graphs generated for the County departments are intended to assist departments in recognizing the cause and extent of their losses and to lead the departments to implement effective loss control programs and establish effective safety procedures in an endeavor to control the possible threat of an accident to employees and to lower overall costs.

Risk Management completed 40 years administrating the County's self-insurance program. Our loss control objectives are to:

- Protect the public from incidents that may arise out of Orange County Government operations.
- Protect employees, operations, and Orange County assets from losses that may result from workplace injuries, vehicular accidents, and physical damage to property.
- Prevent and control property loss by identifying and evaluating property and equipment hazards so that well engineered, properly installed, properly maintained equipment and materials provide protective features to offset these hazards.
- Minimize the financial burden incurred by the citizens and taxpayers of Orange County as a result of any accidental loss.

Risk Management's primary activities are: risk identification; risk analysis; eliminating or reducing risks; financing risks; administrating the risk management process; managing the entity's risk of loss from injuries to employees, the public and damage to property, including the expenses associated with these exposures.

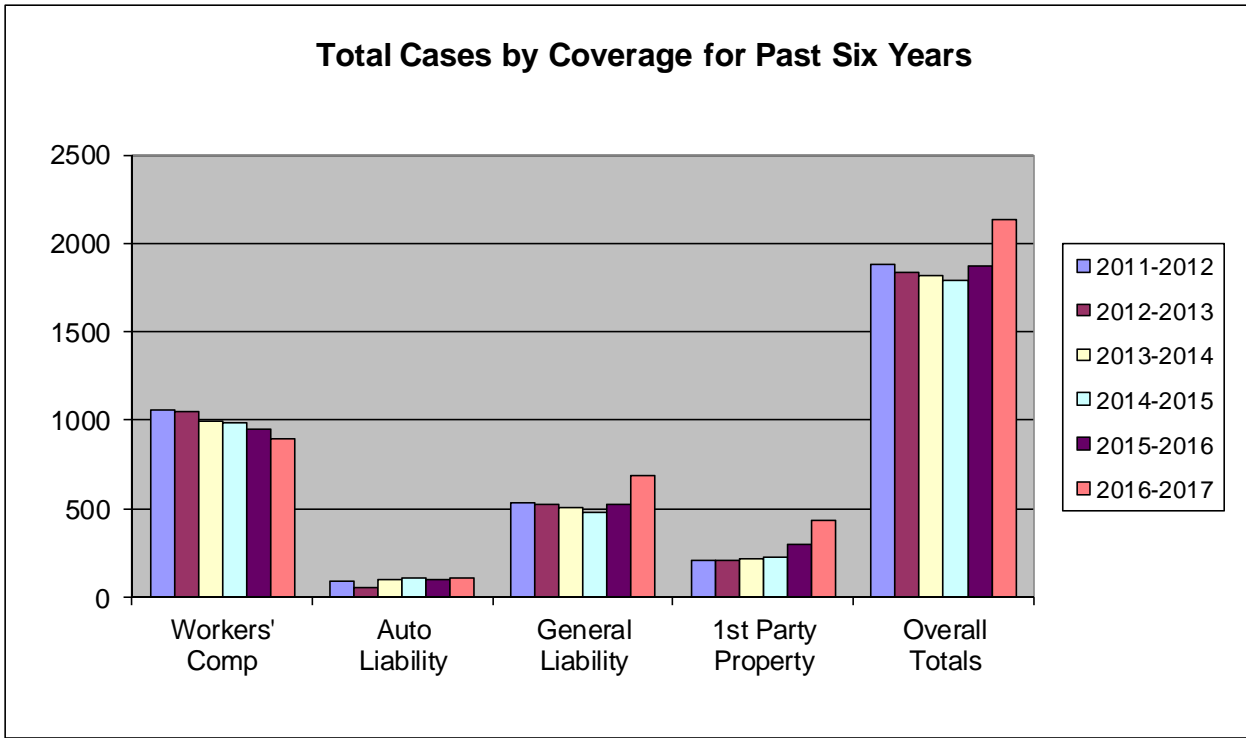
Risk Management's function is then to determine the proper mix of risk retention (self-insurance), risk transfer (insurance), and safety and environmental management.

Review of Claims for FY 2016-2017

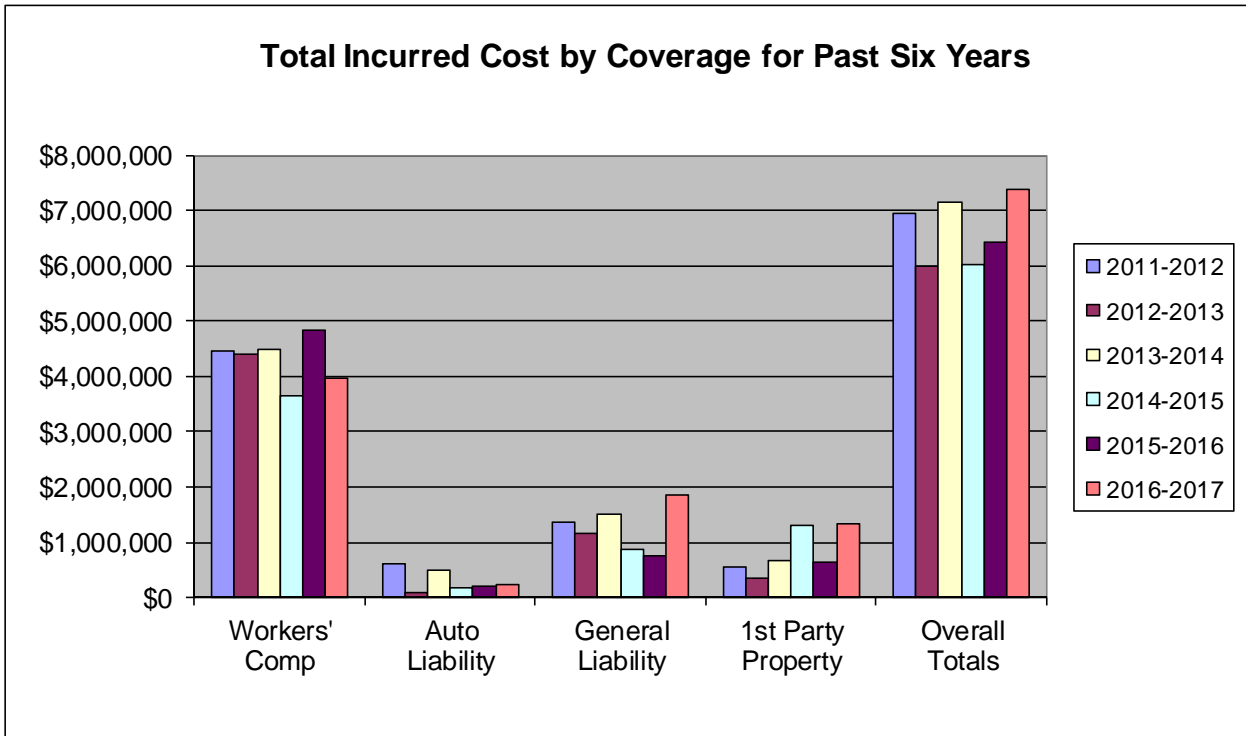
The County experienced an increase of approximately 14% in the overall number of claims in FY 16-17 compared to FY 15-16. There was also a corresponding increase of 14.7% in the cost of claims. The primary cause for the overall increase in frequency was due to Hurricane Irma. Irma resulted in 156 claims, both first party and general liability. The overall increase in cost was due to three (3) reasons. First, Hurricane Irma resulted in approximately \$1.1 million in first party property losses. The other two drivers were a single significant Corrections Health Services general liability claim and a single large Fire Rescue workers' compensation loss. If these situations had not occurred, the County would have realized a reduction in claims of approximately \$1.6 million or 25%.

The annual actuarial study recommends a small overall increase of \$1.2 million in program reserves to include an additional year of losses. The recommended funding level for FY 16-17 is expected to be approximately \$39,700,000 on a discounted basis. The small increase continues to reflect positive loss experience development from prior year claims even as it includes an additional year of losses and is adjusted for recent workers' compensation case law results that are expected to increase the overall cost of workers' compensation by approximately 15%.

Total Cases by Coverage for Past Six Years



Total Incurred Cost by Coverage for Past Six Years



Risk Management's Primary Activities

Risk Identification

- Monthly loss control data such as workers' compensation, liability, automobile liability and property damage claims, are used to review cases and formulate training and awareness presentations and to direct communications appropriately.

- A property database is maintained and updated on an annual basis. Risk assesses all County structures and values each property at current replacement cost.
- Many hazards are identified by inspections, audits, assessments, past experiences, departmental needs, history of accidents, trends, system evaluation, frequency, severity data and the use of specialists.
- To aid in the identification of risks, in-house safety inspections and surveys are scheduled and completed. Information from insurance inspections, fire inspections, asbestos, radon and lead-based paint surveys help isolate potential safety and health hazards. Phase I Environmental Site Assessments, environmental inspections, state compliance inspections and plan reviews help to identify risks.
- Employees are encouraged to call in safety issues and concerns, to follow the Orange County Safety and Loss Prevention Manual and to participate in safety and environmental recommendations.



Risk Analysis

- Losses are evaluated and determined to be acceptable or unacceptable, and the probability of recurrence is assessed.
- Risk analysis involves the measuring of retention levels, probability of occurrence, safety analysis (frequency and severity of injuries and illnesses, equipment damages and property losses), and the cash flow analysis of the financial consequences of non-conformance in addition to the financial consequences of conformance.

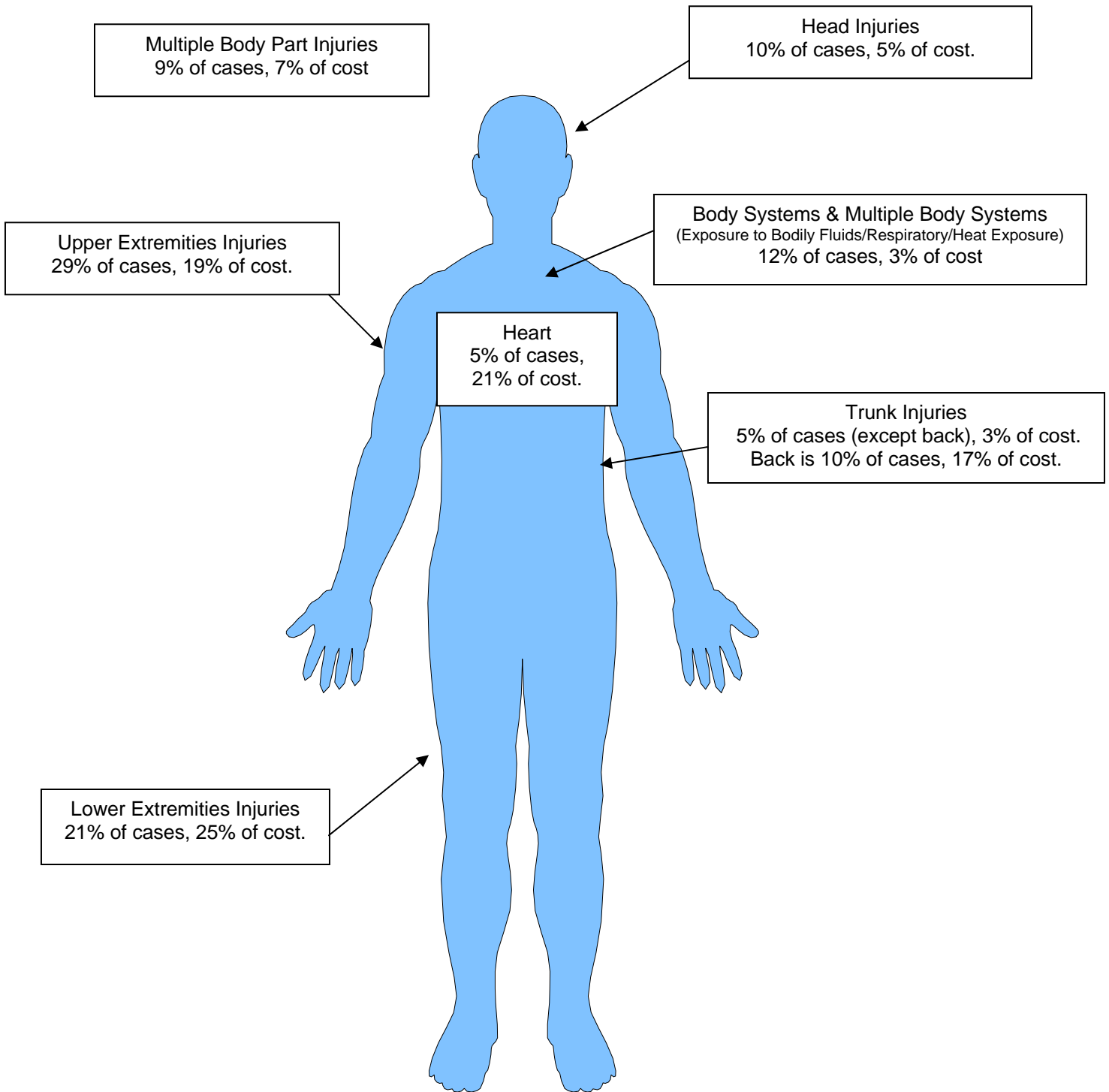
Frequency Distribution for County workers' compensation claims reported for FY 14-15, FY 15-16 & FY 16-17 by age, years of service, & County demographics:

Age Range	% Of Cases FY 14-15	% Of Cases FY 15-16	% Of Cases FY 16-17	Average Incurred FY 14-15	Average Incurred FY 15-16	Average Incurred FY 16-17	% Of County
>64	1	1	2	\$2,381	\$5,740	\$709	3
46 – 64	42	44	41	\$4,317	\$5,971	\$5,952	44
31 – 45	39	37	35	\$3,895	\$4,823	\$3,609	34
21 – 30	17	16	20	\$2,030	\$3,378	\$3,447	17
<21	1	1	2	\$712	\$1,064	\$927	2

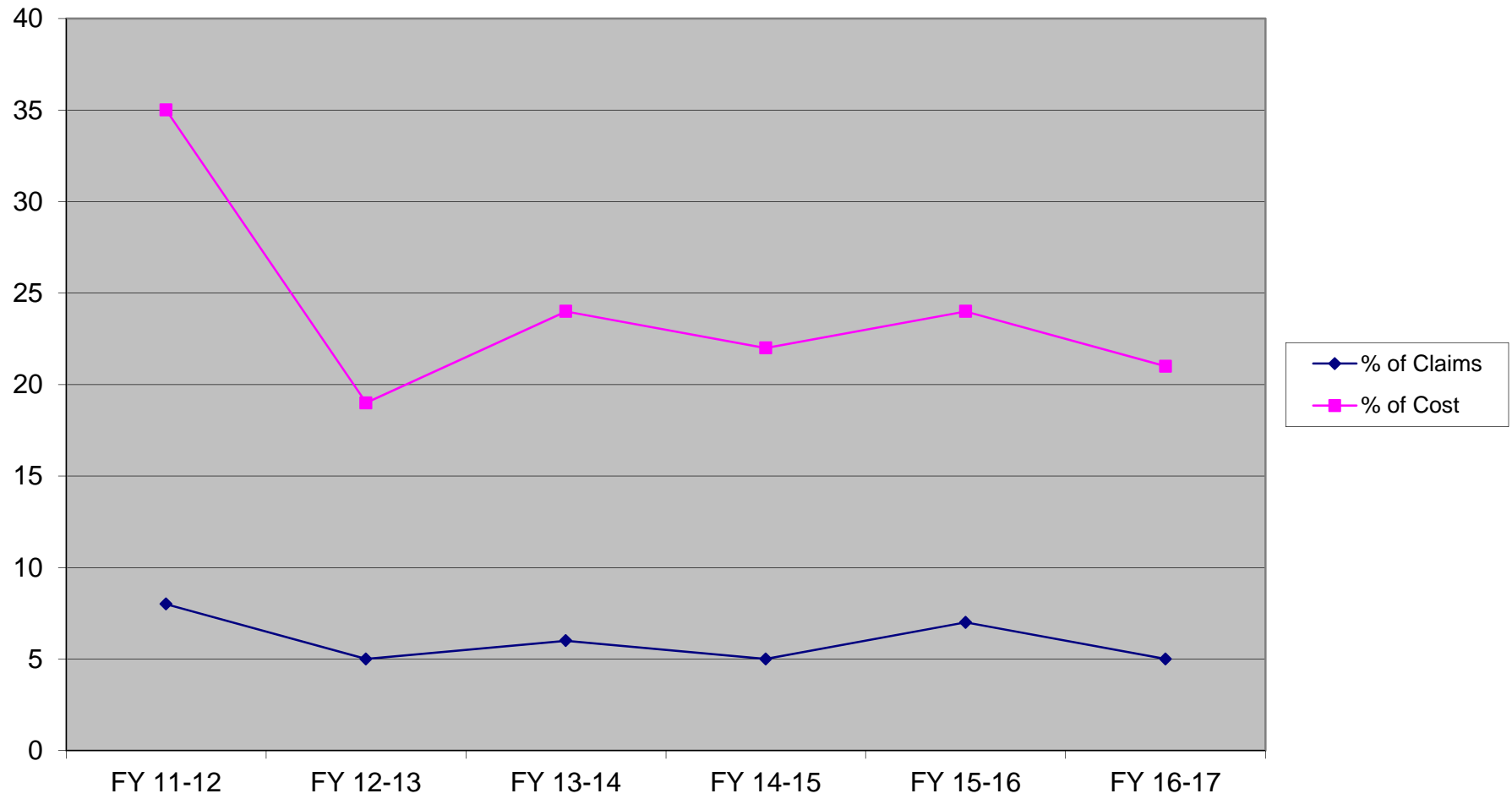
Years Of Service	% Of Cases FY 14-15	% Of Cases FY 15-16	% Of Cases FY 16-17	Average Incurred FY 14-15	Average Incurred FY 15-16	Average Incurred FY 16-17	% Of County
>20	11	11	9	\$4,663	\$9,854	\$5,977	11
11 – 20	25	24	26	\$5,405	\$7,141	\$5,022	28
5 – 10	28	27	23	\$3,617	\$4,653	\$5,679	20
<5	36	38	43	\$2,287	\$2,763	\$3,052	41

Top 5 Causes of Injury and Body Parts Injured by the County as a Whole

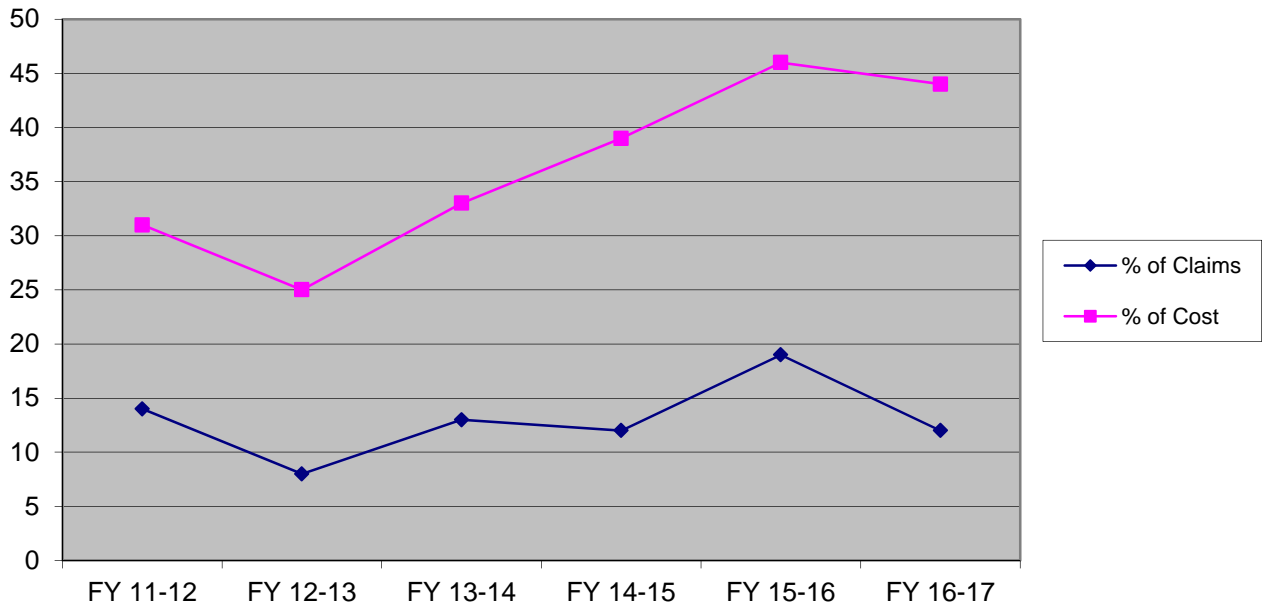
<u>Top 5 Causes</u>	<u>Top 5 Body Parts Injured</u>
1. Strain	1. Hand
2. Struck By/Against	2. Body System (TB/Meningitis/Heat Exposure/Exposure to Bodily Fluids)
3. Slips/Trips/Falls	3. Lower Back
4. Other Than Physical Cause of Injury (Hypertension/TB/Meningitis/Exposure to Bodily Fluids)	4. Knee
5. Animal or Insect	5. Shoulder



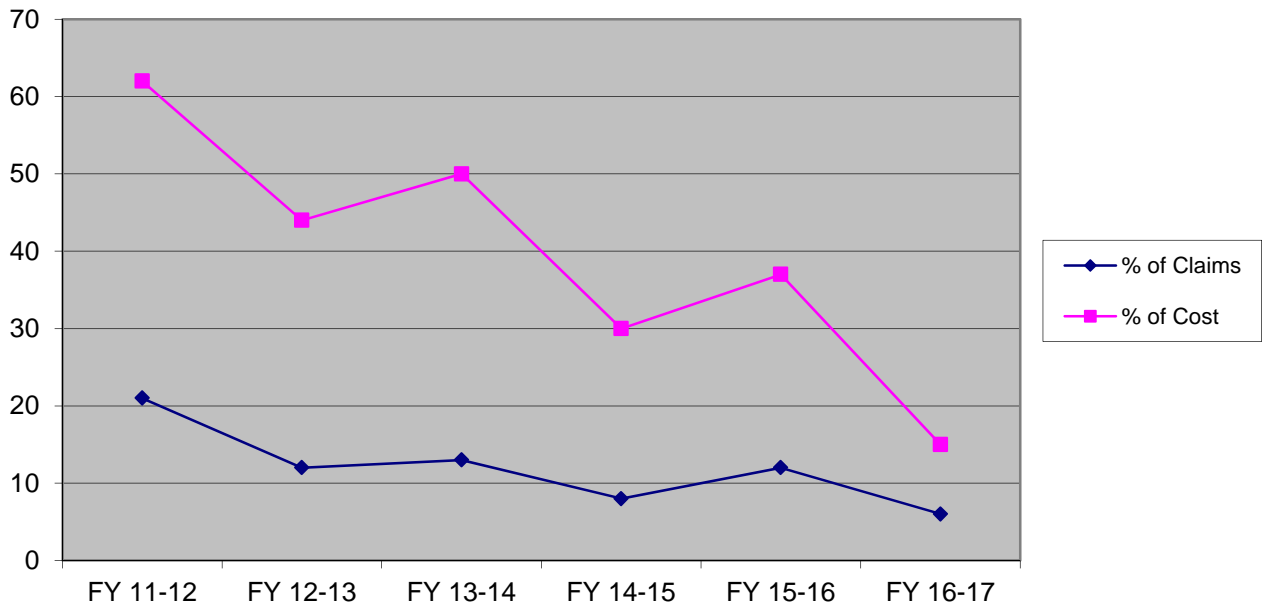
Heart Related Claims as Percentage of Total Claims & Cost



Corrections Heart Claims as Percentage of Total Claims & Cost



Fire Rescue Heart Claims as Percentage of Total Claims & Cost



Severity Distribution for Workers' Compensation (County FY 16-17)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	779* (205)	87	\$623,836	16
\$5,001 - \$25,000	90	10	\$966,100	24
\$25,001 - \$50,000	14	2	\$535,604	13
\$50,001 +	15	2	\$1,842,229	46
Totals	898	100	\$3,967,769	100

Severity Distribution for Workers' Compensation (County FY 15-16)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	787* (227)	83	\$633,936	13
\$5,001 - \$25,000	117	12	\$1,367,470	28
\$25,001 - \$50,000	26	3	\$878,179	18
\$50,001 +	21	2	\$1,952,724	41
Totals	951	100	\$4,832,309	100

Severity Distribution for Workers' Compensation (County FY 14-15)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	854* (207)	87	\$678,139	18
\$5,001 - \$25,000	96	10	\$1,049,204	29
\$25,001 - \$50,000	18	2	\$648,726	18
\$50,001 +	14	1	\$1,266,734	35
Totals	982	100	\$3,642,803	100

Severity Distribution for Workers' Compensation (County FY 13-14)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	848* (251)	85	\$836,052	19
\$5,001 - \$25,000	117	12	\$1,388,984	31
\$25,001 - \$50,000	18	2	\$647,975	14
\$50,001 +	14	1	\$1,599,852	36
Totals	997	100	\$4,472,863	100

Severity Distribution for Workers' Compensation (County FY 12-13)

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	892* (301)	85	\$786,257	18
\$5,001 - \$25,000	131	13	\$1,451,428	33
\$25,001 - \$50,000	15	1	\$577,957	13
\$50,001 +	12	1	\$1,570,169	36
Totals	1050	100	\$4,385,811	100

*Includes Incident Only Cases (Incident Only Cases denoted in blue)

Eliminating or Reducing Risks

- In eliminating or reducing risks, there are four main areas in which Risk Management concentrates its efforts:

1. *Involvement and Participation*

Employees and management working together in accident/incident prevention programs, back to work programs and safety committees.

2. *Training*

Training is focused on safe procedures and practices; protective measures to take to safeguard employees, equipment and property; hazard recognition; evaluation and adherence to safety rules and regulations.

3. *Communication*

Communication is encouraged between employees and management. Between Risk Management and departments/divisions, it is accomplished through the use of seminars, training, orientation, brochures, employee handbooks, the Safety and Loss Prevention Manual, inspections and safety committees. Computer Based Training (CBT) was introduced in July 05 with Driver Education Training (DET) on the Internet.

4. *Enforcement*

Enforcement not only requires the adherence to regulations and rules it also involves management and employee participation in training, communication and commitment to a safe workplace. Reinforcing positive behavior is just as important as ensuring the employee is equipped to handle the job and has the knowledge to perform the task correctly and efficiently.

Financing Risks

- In 1977, the county established a self-insurance program to fund and manage its losses and expenses associated with workers' compensation, general liability, automobile liability, and property liability.
- The County purchases general liability coverage with a \$1,000,000 deductible and limit of \$10,000,000.

In civil cases, the County relies on **Sovereign Immunity** protection provided by Florida Statute 768.28. This statute limits governmental liability for bodily injury and property damage to \$200,000 per person, \$300,000 per occurrence (can be exceeded by a claims bill). Sovereign Immunity protection does ***not*** apply to federal court cases, such as civil rights and discrimination cases.

- The County maintains a blend of self-insurance and commercial insurance to cover first-party property damage to County facilities and is structured as follows:
 - First \$2,500 - Responsibility of the department/division.
 - \$2,501 - \$500,000 – Covered by the County's self-insurance program.
 - All claims over \$500,000 – Covered by the commercial insurance program.
 - All claims associated with named windstorm and hail are subject to a 2% unit of insurance deductible with a maximum of \$10,000,000.

The per occurrence limit is \$1,000,000,000 for all perils except as described below:

- Windstorm and Hail (other than named windstorm and hail) \$500,000,000
- Named Windstorm and Hail \$100,000,000
- Earthquake \$50,000,000
- Flood \$50,000,000

- If a third party damages County property, the County's third party administrator handles the subrogation claim.
- The calculation of each department's self-insurance charge is estimated on the total cost of the self-insurance program. Charges are allocated to each department based on its exposure base (represents the type and amount of risk exposure); frequency of claims (four year average of claims filed, then based on the departments percentage of claims in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program); severity of claims (four year average of the total amount paid, then based on its percentage of the average amount paid in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program). Property is determined based upon insured values. If a department is non-compliant with safety recommendations, the charges may include a surcharge.

Administrating the Risk Management Process

- The Risk Management Committee is responsible for monitoring operations of the self- insurance program, recommending and implementing program policies, strengthening risk management and safety, and reviewing and approving claim payments. The committee meets weekly and is currently comprised of representatives from the Comptroller, Office of Accountability, Family Services, Utilities, Convention Center, Health Services and Fire Rescue. A rotational plan for committee membership has been developed so that all departments will have the opportunity to serve and participate.
- The County contracts with a claims adjusting company, Third Party Administrator (TPA), to investigate and process (adjust) claims. The TPA has licensed adjusters for workers' compensation, auto liability, general liability, and property damage. Effective 12/12/17, CCMSI became the new TPA for the County.
- Work related injuries (no matter how minor) are required to be reported to the injured employees' supervisor or designee. The supervisor must report the injury via telephone to the TPA.

Risk Management's Sections

Claims Section

The Claims Section consists of three analysts and a nurse case manager. They are responsible for the oversight of the County's TPA. The analysts facilitate the reporting and investigation of all liability and workers' compensation claims. The analysts monitor reserves on all open claims to insure proper claims funding. The nurse case manager coordinates medical care for the injured worker with approved medical care providers via the TPA. The claims section works closely with the safety section to provide a safe work environment for all Orange County employees.

The workers' compensation objectives are to:

- Replace lost income.
- Provide medical treatment and ensure that employees receive proper medical treatment.
- Encourage a proactive interest in accident and injury prevention.
- Restore earning capacity and work capability of employees through rehabilitation.
- Return the employee back to work in the shortest time possible.
- Encourage investigation of accident/incidents to preclude future injuries.

Policy Placement and Contract Review Section

The Policy Placement and Contract Review Section is responsible for obtaining the insurance policies, providing certificates of insurance, preparing annual user charges for services, and preparing the annual budget. In the past fiscal year, a total of 460 agreements were reviewed. The goal of the section is to have reviews completed in five days. In FY 16-17, they responded to 96% of the agreements within the deadline and it took an average of two days to review each agreement.

Risk Management continues to analyze current insurance market trends and works closely with our insurance broker to aggressively pursue competitive insurance coverage. At the close of FY 16-17, the County's major insurance policies are listed:

<u>Coverage</u>	<u>Insurance Company</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
<u>WC/Employers' Liability</u>	Self Insured			
<u>Liability</u>				
Excess Liability	BRIT Syndicate 2987 (Lloyds)	4/1/17 - 4/1/18	\$10,000,000/occ \$5,000,000 sublimit EPL Claims Made	\$1,000,000
Environmental Liability	ACE (Illinois Union Ins. Co) -Site Pollution: -Tank Liability	4/1/15 - 4/1/18	\$4,000,000 \$6,000,000	\$250,000 \$25,000
Cyber Liability	Lloyd's Syndicate -Media Liability -PCI-DSS Assessment -Business Interruption	4/1/17 - 4/1/18	\$5,000,000 \$5,000,000 \$5,000,000	\$500,000 \$500,000 12 Hours
Corporate Counsel Malpractice	Illinois National Ins. Co.	5/26/16-5/26/18	\$2,000,000	\$0
<u>Fidelity</u>				
Commercial Crime	Massachusetts Bay Ins. Co.	4/1/17 - 4/1/18	\$5,000,000	\$50,000
<u>Property</u>				
2017 Renewal (including TRIA)		4/1/17 - 4/1/18		
Primary Layer \$25,000,000	Westchester Surplus Lines AXIS Surplus Lines Landmark American Ins. Co.		\$15,000,000 \$6,000,000 \$4,000,000	\$500,000-AOP 2% Wind/Hail \$10 mil max
1st Excess Layer \$25,000,000 xs \$25,000,000	Arch Specialty Insurance Westchester Surplus Lines Lloyd's Syndicate 2987 Maxum Indemnity Co.		\$6,000,000 \$5,000,000 \$2,500,000 \$1,500,000	\$25,000,000
2nd Excess Layer \$50,000,000 xs \$50,000,000	Landmark American Ins. Co. Colony Insurance Co. Aspen Specialty Ins. Co. Endurance American Specialty		\$12,500,000 \$10,000,000 \$5,000,000 \$2,500,000	\$25,000,000
Stretch Layer 30% of \$75,000,000 xs \$25,000,000	Westport Insurance Co. Starr Surplus Lines Ins. Co. Chubb Custom Insurance Co General Security Indemnity Co		\$15,000,000 \$5,000,001 \$5,000,000 \$4,999,999	\$25,000,000
3rd Excess Layer \$150,000,000 xs \$100,000,000	Zurich-American Ins. Co.		\$150,000,000	\$100,000,000
4th Excess Layer \$250,000,000 xs \$250,000,000	Mitsu Sumitomo Insurance Great American Ins. Co. Zurich-American Ins. Co. Landmark American Ins. Co.		\$100,000,000 \$57,500,000 \$50,000,000 \$42,500,000	\$250,000,000

5th Excess Layer \$500,000,000 xs \$500,000,000

	Lloyds of London		\$250,000,000	
	Landmark American Ins. Co		\$80,000,000	
	Zurich-American Ins. Co.		\$50,000,000	\$500,000,000
	Scottsdale Insurance Co.		\$50,000,000	
	Hudson Specialty Ins. Co.		\$50,000,000	
	Great American Ins. Co.		\$20,000,000	
Vehicle & Equipment	Berkley National Ins. Co.	4/1/17 - 4/1/18	\$5,000,000	\$250,000
Boiler & Machinery	Travelers Property & Casualty	4/1/16 - 4/1/19	\$250,000,000	\$50,000
Stand Alone Terrorism	Underwriters at Lloyds	4/1/17 - 4/1/18	\$100,000,000	\$25,000

Safety and Loss Prevention Section

This section provides technical assistance and training to County divisions and departments in the areas of safety, ergonomics, indoor air quality, industrial hygiene, environmental management, and loss prevention of facility structures and equipment. The objectives are to:

- Promote a safe working environment for all employees and the public.
- Promote a safe environment and create a proactive approach to safety.
- Offer safety training, education and orientation.
- Provide technical support and assistance in workers' compensation, loss control issues and insurance language.
- Conduct safety inspections and accident/incident investigations.
- Develop programs for the prevention and control of property loss.
- Coordinate activities that promote safety, health and the protection of property.
- Coordinate activities for the efficient and proper cleanup and control of contaminated sites and remediation projects.

In FY 10-11, the Safety Section changed the methodology of inspecting the County's 900 buildings/structures at 323 locations. Rather than performing a single annual inspection, the staff is required to visit each site at least on a quarterly basis. Any deficiencies are addressed immediately to the appropriate party. The theory behind this change is to address deficiencies in a more frequent, timely manner.

As part of the services provided by Risk Management, program evaluations can be completed within a few weeks to better service the departments and employees. In FY 16-17, 76 ergonomic evaluations were completed.

As part of the Safety Section's change in emphasis, their goal is to be in the field with the employees providing safety training on a daily basis. The safety training can consist of a formalized class, tailgate safety sessions or spontaneous instruction if an employee is witnessed performing a job function in an unsafe manner. It is Risk Management's goal to reduce the frequency and severity of our work related injuries. This change is designed to focus on this issue.

- **Training**
There were 159 different types of training courses offered to employees, from back safety to workplace violence. In FY 16-17, instructors conducted a total of 252 training classes. Training also includes the online Driver Education Training (DET). This class is required every three years for employees who drive a County vehicle or their own vehicle on County business. In July 2017, a new vendor was selected to provide this training. The new training is simulator based and will continue to augment this program. This training consists of the following:

1. Twelve (12) training modules assigned that address the trends observed by historical data. The modules include:
 - a. Judging Safe Distances – Modules 1 & 2
 - b. Sight, Speed and Space – Modules 1 & 2
 - c. Search and Scan – Modules 1 & 2
 - d. Hazard Recognition – Modules 1 & 2
 - e. Attention and Distraction – Modules 1 & 2
 - f. Backing
 - g. Final Quiz

2. Passing grade is 80% or greater per module. (If the employee fails to pass, they can take the module over as many times as it takes to pass.)

3. The time to complete one module is approximately 15 to 20 minutes. (If interrupted, the employee can login and complete the module at a later time/date.)

Orange County Motor Vehicle Record Checks 4-Year Cumulative History Statistics

Employee's Driving History for: October 1, 2013 – September 30, 2017
Groups: All Groups

Number of Violations

Details	Number	Percentage
Total Number of Clean MVRs:	12136	88.16 %
Total Number of MVRs With 1 Violations:	1053	7.65 %
Total Number of MVRs With 2 Violations:	300	2.18 %
Total Number of MVRs With 3 Violations:	139	1.01 %
Total Number of MVRs With 4 Violations:	59	0.43 %
Total Number of MVRs With 5 Violations or More:	79	0.57 %
Total MVRs:	13766	

Types of Violations

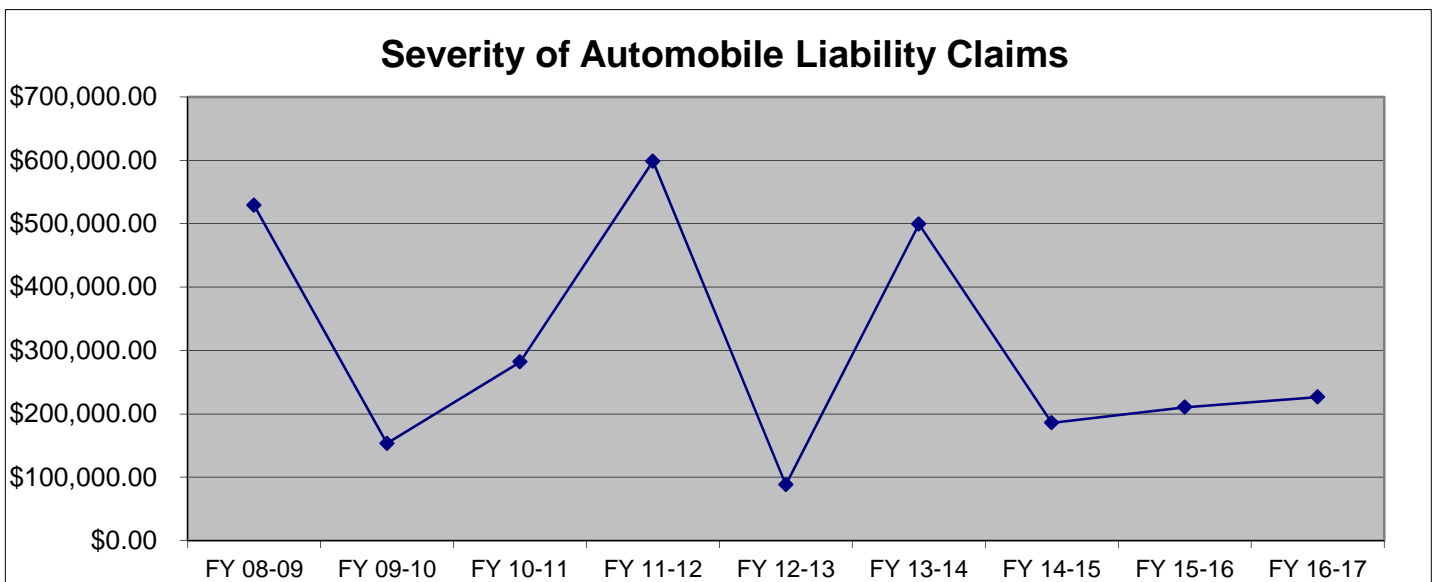
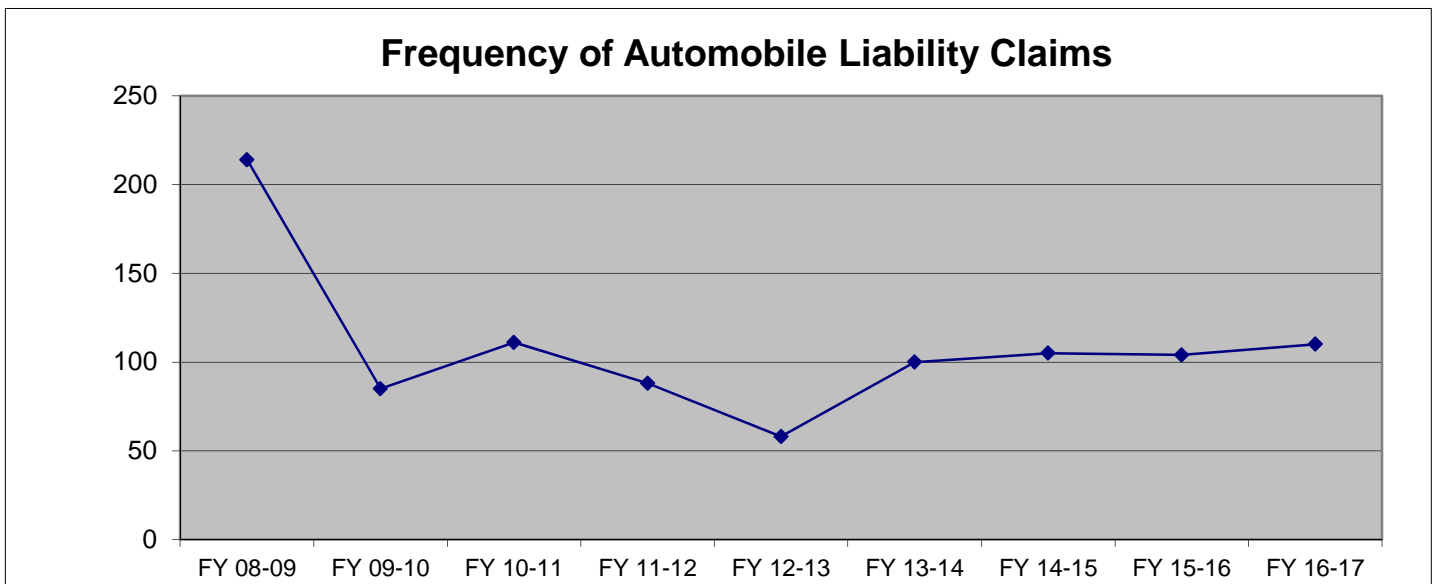
Details	Number
Total Number of Drivers With Expired Licenses:	22
Total Number of Drivers With Suspended Licenses:	86
Total Number of MVRs With Administrative Violations:	648
Total Number of MVRs With Aggressive Driving Violations:	572
Total Number of MVRs With Equipment Violations:	259
Total Number of MVRs With Right-of-Way Violations:	59
Total Number of MVRs With Speeding Violations:	574
Total Number of MVRs With Substance Violations:	28

DRIVECAM

In May 2007, Orange County Risk Management began a 90-day pilot program to assess the effectiveness of the DriveCam system in reducing risky driving behavior. During this time, a 90% reduction in the frequency of violations and a 92% reduction in the severity of violations were documented.

On November 13, 2007, the Orange County Board of County Commissioners approved an installation plan that called for the installation of 250 DriveCam units in FY 07-08, another 250 units in FY 08-09 and a final group of 250 units in FY 09-10. Installation of the units began in February 2008 and was completed in December 2009. On March 15, 2011, the Orange County Board of County Commissioners approved an additional purchase and installation of 250 DriveCam units. These were installed from May 2011 thru October 2011 and the current number of vehicles with DriveCam units is 1250 or approximately 60% of the fleet.

During FY 16-17, the frequency of automobile liability claims was essentially flat with a small increase in severity. These rates are indicative of our overall average since the DriveCam program was put into place. This indicates the DriveCam program continues to be effective in modifying driver behavior and reducing accidents.



Environmental Loss Prevention Section

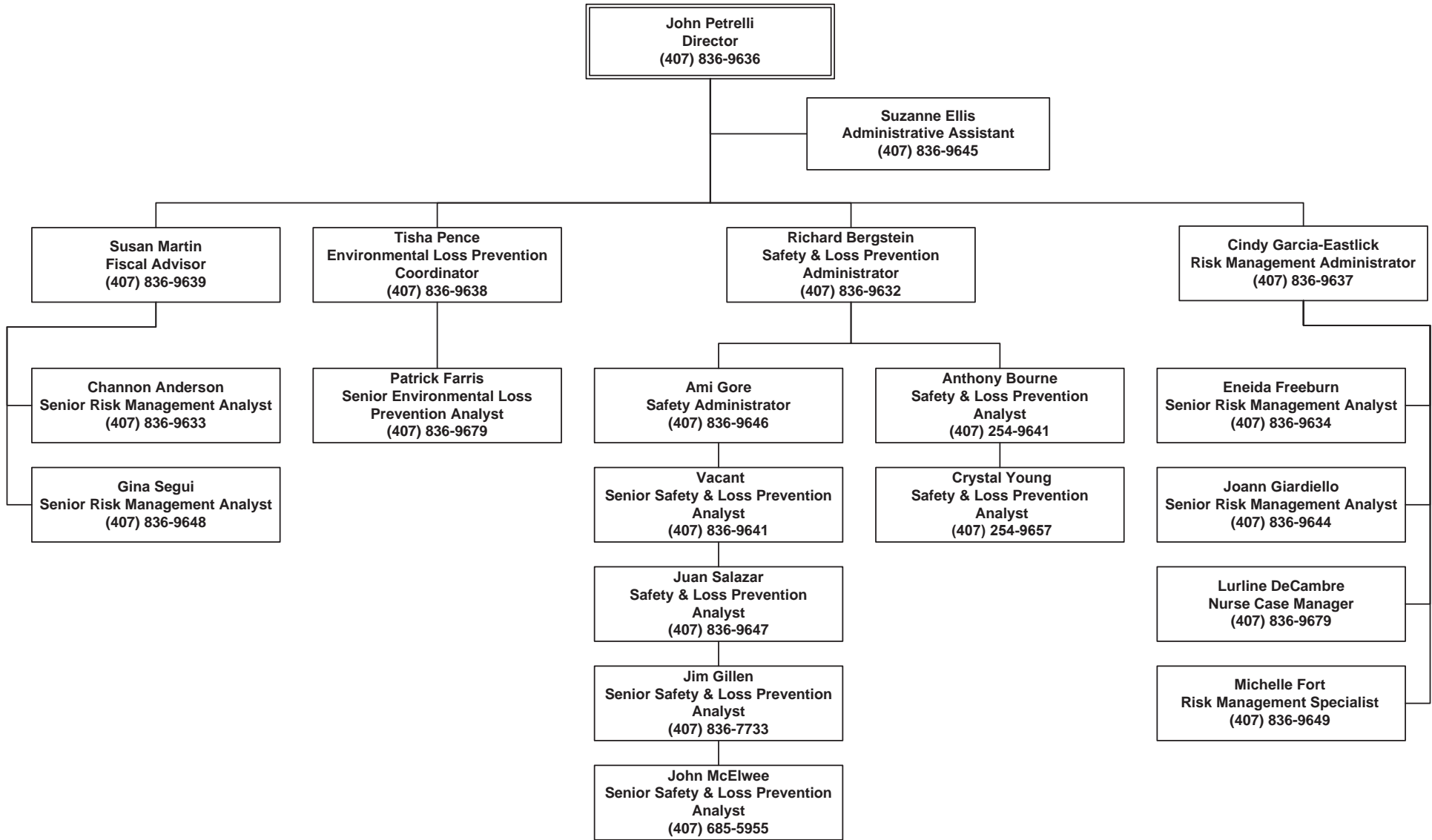
This section provides technical assistance for all environmental issues within the County. These include project management for pollution remediation, indoor air quality assessment and project management, administration of the petroleum storage tank program, asbestos and lead abatement, and the disposal of hazardous chemicals abandoned on County property. In addition to managing approximately ten (10) site assessment and remediation projects, the section completed the following activities.

Type	Number Completed
Indoor Air Quality Surveys (IAQs) - In House	20
Asbestos Containing Material Surveys (ACMs) – Code Enforcement	38
Asbestos Containing Material Surveys (ACMs) – Other Departments	26
Site Rehabilitation Completion Orders (SRCO/NFA)	5
Site Assessment Reports (SARs)	2
Post Active Remediation Monitoring (PARM) - Including Modifications	3
Phase I / Phase II Environmental Site Assessments (ESAs) - Reviewed	25
Phase I / Phase II Environmental Site Assessments (ESAs) - In House	1
Phase I / Phase II Environmental Site Assessments (ESAs) - Subcontracted	13
Tank System Closures	6
Mold/ACM/HAZMAT Remediation Work – Code Enforcement	15
Mold/ACM/HAZMAT Remediation Work – Other Departments	6
Source Removals/Emergency Response	9
Well Abandonments	2
Tank System Installations	5
Remedial Action Plans (RAP/RAPMod Implementation/LSRAP/O&M)	3

Environmental assessments are conducted using the ASTM E-1527-05/1528 Phase I Environmental Site Assessment (ESA). The ASTM E-1527 and 1528 are published by the American Society for Testing and Materials (ASTM), an industry standard, and are designed to provide the necessary inquires to determine potential environmental liabilities as well as to comply with the AAI Rule (All Appropriate Inquires). It is the most comprehensive standard for land acquisition and real estate transactions. A Phase II Assessment is generally performed because of a concern brought about by the Phase I Environmental Assessment.

Risk Management Division

01/01/2018



Severity & Frequency by Department for All Losses

Department	Total Cases All Losses	Total Incurred Cost All Losses	Overall Severity Ranking	Total Incurred Cost % of Change from FY15-16	Overall Frequency Ranking
Fire Rescue	382	\$1,783,378	1	2% Decrease	3
Corrections	245	\$1,390,509	2	6% Increase	4
Health Services	82	\$1,165,819	3	254% Increase	8
Utilities	485	\$972,513	4	6% Increase	1
Administrative Services	108	\$939,779	5	54% Increase	7
Public Works	387	\$335,053	6	34% Decrease	2
CEDS	185	\$334,812	7	56% Increase	5
Convention Center	115	\$267,245	8	59% Increase	6
Family Services	81	\$108,298	9	54% Decrease	9
Tax Collector	31	\$25,499	10	82% Decrease	10
Property Appraiser	8	\$15,090	11	21% Decrease	12
Comptroller	4	\$13,538	12	97% Increase	13
Clerk of Courts	17	\$12,625	13	60% Decrease	11
BCC	1	\$10,000	14	10000% Increase	16 - tie
Info Systems & Services	2	\$2,997	15	90% Decrease	15
Office of Accountability	3	\$1,899	16	65% Decrease	14
Supervisor of Elections	1	\$249	17	90% Decrease	16 - tie
Court Admin	1	\$0	18 - tie	100% Decrease	16 - tie
County Admin	0	\$0	18 - tie	100% Decrease	17 - tie
OBT Dev Board	0	\$0	18 - tie	No Change	17 - tie
State Attorney's Office	0	\$0	18 - tie	No Change	17 - tie

Severity & Frequency by Department for WC Claims

Department	Total Cases Workers' Comp	Total Incurred Cost Workers' Comp	WC Severity Ranking	Total Incurred Cost % of Change from FY15-16	WC Frequency Ranking
Fire Rescue	233	\$1,524,466	1	7% Decrease	1
Corrections	218	\$1,352,886	2	12% Increase	2
CEDS	65	\$203,180	3	46% Increase	4
Admin Services	38	\$193,660	4	30% Decrease	8
Public Works	47	\$166,552	5	22% Decrease	7
Health Services	52	\$162,756	6	48% Decrease	5
Utilities	120	\$134,241	7	71% Decrease	3
Family Services	50	\$94,048	8	58% Decrease	6
Convention Center	32	\$85,513	9	34% Decrease	9
Tax Collector	15	\$18,075	10	86% Decrease	10 - tie
Comptroller	4	\$13,538	11	97% Increase	11 - tie
Clerk of Courts	15	\$11,472	12	57% Decrease	10 - tie
Property Appraiser	4	\$3,829	13	71% Decrease	11 - tie
Info Systems & Services	2	\$2,997	14	90% Decrease	12
Office of Accountability	1	\$306	15	94% Decrease	13 - tie
Supervisor of Elections	1	\$249	16	90% Decrease	13 - tie
Court Admin	1	\$0	17 - tie	100% Decrease	13 - tie
County Admin	0	\$0	17 - tie	100% Decrease	14 - tie
BCC	0	\$0	17 - tie	No Change	14 - tie
OBT Dev Board	0	\$0	17 - tie	No Change	14 - tie
State Attorney's Office	0	\$0	17 - tie	No Change	14 - tie

Severity & Frequency by Department for GL Claims

Department	Total Cases General Liability	Total Incurred Cost General Liability	GL Severity Ranking	Total Incurred Cost % of Change from FY15-16	GL Frequency Ranking
Health Services	6	\$1,000,050	1	12209% Increase	10
Utilities	219	\$675,536	2	87% Increase	2
Convention Center	73	\$65,691	3	75% Increase	3
Public Works	265	\$53,093	4	58% Decrease	1
Fire Rescue	22	\$22,719	5	522% Increase	6
Administrative Services	27	\$16,165	6	35% Increase	5
Corrections	13	\$15,202	7	84% Decrease	8
BCC	1	\$10,000	8	10000% Increase	12
CEDS	35	\$2,798	9	89% Decrease	4
Clerk of Courts	2	\$1,153	10	77% Decrease	11
Tax Collector	10	\$1,064	11	1064% Increase	9
Family Services	17	\$0	12 - tie	100% Decrease	7
Info Systems & Services	0	\$0	12 - tie	No Change	13 - tie
County Admin	0	\$0	12 - tie	100% Decrease	13 - tie
Comptroller	0	\$0	12 - tie	No Change	13 - tie
Property Appraiser	0	\$0	12 - tie	No Change	13 - tie
Office of Accountability	0	\$0	12 - tie	No Change	13 - tie
Court Admin	0	\$0	12 - tie	No Change	13 - tie
Supervisor of Elections	0	\$0	12 - tie	No Change	13 - tie
OBT Dev Board	0	\$0	12 - tie	No Change	13 - tie
State Attorney's Office	0	\$0	12 - tie	No Change	13 - tie

Severity & Frequency by Department for AL Claims

Department	Total Cases Auto Liability	Total Incurred Cost Auto Liability	AL Severity Ranking	Total Incurred Cost % of Change from FY15-16	AL Frequency Ranking
Utilities	35	\$96,847	1	171% Increase	2
Fire Rescue	39	\$78,004	2	28% Increase	1
Public Works	10	\$24,692	3	62% Decrease	3
CEDS	6	\$6,626	4	69% Decrease	4
Family Services	4	\$5,976	5	18% Decrease	6
Administrative Services	5	\$5,825	6	24% Increase	5 - tie
Tax Collector	2	\$3,750	7	61% Decrease	7 - tie
Corrections	2	\$2,421	8	2421% Increase	7 - tie
Office of Accountability	1	\$1,593	9	1593% Increase	8
Health Services	5	\$900	10	82% Decrease	5 - tie
Convention Center	0	\$0	11 - tie	No Change	9 - tie
Comptroller	0	\$0	11 - tie	No Change	9 - tie
Supervisor of Elections	0	\$0	11 - tie	No Change	9 - tie
Clerk of Courts	0	\$0	11 - tie	No Change	9 - tie
Court Admin	0	\$0	11 - tie	No Change	9 - tie
County Admin	0	\$0	11 - tie	No Change	9 - tie
BCC	0	\$0	11 - tie	No Change	9 - tie
Property Appraiser	0	\$0	11 - tie	No Change	9 - tie
Info Systems & Services	0	\$0	11 - tie	No Change	9 - tie
State Attorney's Office	0	\$0	11 - tie	No Change	9 - tie
OBT Dev Board	0	\$0	11 - tie	No Change	9 - tie

Severity & Frequency by Department for 1st Party Property Claims

Department	Total Cases Property	Total Incurred Cost Property	Property Severity Ranking	Total Incurred Cost % of Change from FY15-16	Property Frequency Ranking
Administrative Services	38	\$724,130	1	130% Increase	5
Fire Rescue	88	\$158,190	2	46% Increase	2
CEDS	79	\$122,209	3	330% Increase	3
Convention Center	10	\$116,040	4	116040% Increase	8 - tie
Public Works	65	\$90,715	5	13% Decrease	4
Utilities	111	\$65,889	6	8% Increase	1
Corrections	12	\$20,000	7	236% Increase	7
Property Appraiser	4	\$11,261	8	94% Increase	9 - tie
Family Services	10	\$8,274	9	196% Increase	8 - tie
Tax Collector	4	\$2,610	10	57% Decrease	9 - tie
Health Services	19	\$2,113	11	62% Decrease	6
Office of Accountability	1	\$0	12 - tie	No Change	10
Info Systems & Services	0	\$0	12 - tie	No Change	11 - tie
Comptroller	0	\$0	12 - tie	No Change	11 - tie
County Admin	0	\$0	12 - tie	No Change	11 - tie
BCC	0	\$0	12 - tie	No Change	11 - tie
Supervisor of Elections	0	\$0	12 - tie	No Change	11 - tie
Clerk of Courts	0	\$0	12 - tie	No Change	11 - tie
Court Admin	0	\$0	12 - tie	No Change	11 - tie
State Attorney's Office	0	\$0	12 - tie	No Change	11 - tie
OBT Dev Board	0	\$0	12 - tie	No Change	11 - tie

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Administrative Services</u>					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	5	Total Cases	5
Total Incurred Cost	\$0	Total Incurred Cost	\$4,715	Total Incurred Cost	\$5,824
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	11	Total Cases	25	Total Cases	27
Total Incurred Cost	\$0	Total Incurred Cost	\$12,000	Total Incurred Cost	\$16,165
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	12	Total Cases	17	Total Cases	38
Total Incurred Cost	\$443,091	Total Incurred Cost	\$314,809	Total Incurred Cost	\$724,130
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	3	Total Cases	10	Total Cases	8
Total Incurred Cost	\$16,880	Total Incurred Cost	\$253,471	Total Incurred Cost	\$176,036
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	16	Total Cases	20	Total Cases	24
Total Incurred Cost	\$14,010	Total Incurred Cost	\$24,107	Total Incurred Cost	\$17,624
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	4	Total Cases	6	Total Cases	6
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	46	Total Cases	83	Total Cases	108
Total Incurred Cost	\$473,981	Total Incurred Cost	\$609,102	Total Incurred Cost	\$939,779

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Clerk of Courts					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	1	Total Cases	2
Total Incurred Cost	\$0	Total Incurred Cost	\$5,000	Total Incurred Cost	\$1,153
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	7	Total Cases	3	Total Cases	1
Total Incurred Cost	\$6,596	Total Incurred Cost	\$16,714	Total Incurred Cost	\$6,124
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	16	Total Cases	9	Total Cases	3
Total Incurred Cost	\$15,502	Total Incurred Cost	\$10,047	Total Incurred Cost	\$5,348
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	6	Total Cases	7	Total Cases	11
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	30	Total Cases	20	Total Cases	17
Total Incurred Cost	\$22,098	Total Incurred Cost	\$31,761	Total Incurred Cost	\$12,625

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Community, Environmental & Development Services

Auto Liability

FY 14-15

Total Cases	5
Total Incurred Cost	\$10,500

FY 15-16

Total Cases	9
Total Incurred Cost	\$21,610

FY 16-17

Total Cases	6
Total Incurred Cost	\$6,626

General Liability

FY 14-15

Total Cases	17
Total Incurred Cost	\$21,500

FY 15-16

Total Cases	21
Total Incurred Cost	\$25,392

FY 16-17

Total Cases	35
Total Incurred Cost	\$2,797

1st Party Property

FY 14-15

Total Cases	15
Total Incurred Cost	\$37,836

FY 15-16

Total Cases	26
Total Incurred Cost	\$28,405

FY 16-17

Total Cases	79
Total Incurred Cost	\$122,209

Workers' Compensation

FY 14-15 Lost Time

Total Cases	9
Total Incurred Cost	\$206,519

FY 15-16 Lost Time

Total Cases	9
Total Incurred Cost	\$103,904

FY 16-17 Lost Time

Total Cases	8
Total Incurred Cost	\$157,072

FY 14-15 No Lost Time

Total Cases	40
Total Incurred Cost	\$35,471

FY 15-16 No Lost Time

Total Cases	40
Total Incurred Cost	\$35,029

FY 16-17 No Lost Time

Total Cases	48
Total Incurred Cost	\$46,108

FY 14-15 Incident Only

Total Cases	10
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FY 15-16 Incident Only

Total Cases	20
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FY 16-17 Incident Only

Total Cases	9
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Total Claims

FY 14-15

Total Cases	96
Total Incurred Cost	\$311,826

FY 15-16

Total Cases	125
Total Incurred Cost	\$214,340

FY 16-17

Total Cases	185
Total Incurred Cost	\$334,812

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Comptroller</u>					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$325	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	1	Total Cases	1	Total Cases	2
Total Incurred Cost	\$3,250	Total Incurred Cost	\$14	Total Incurred Cost	\$10,538
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	2	Total Cases	3	Total Cases	2
Total Incurred Cost	\$4,103	Total Incurred Cost	\$6,844	Total Incurred Cost	\$3,000
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	2	Total Cases	1	Total Cases	0
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	7	Total Cases	5	Total Cases	4
Total Incurred Cost	\$7,678	Total Incurred Cost	\$6,858	Total Incurred Cost	\$13,538

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Convention Center					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	3	Total Cases	0	Total Cases	0
Total Incurred Cost	\$193	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	30	Total Cases	24	Total Cases	73
Total Incurred Cost	\$45,382	Total Incurred Cost	\$37,470	Total Incurred Cost	\$65,691
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	25	Total Cases	8	Total Cases	10
Total Incurred Cost	\$458,575	Total Incurred Cost	\$0	Total Incurred Cost	\$116,040
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	7	Total Cases	6	Total Cases	7
Total Incurred Cost	\$101,026	Total Incurred Cost	\$68,771	Total Incurred Cost	\$60,445
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	36	Total Cases	26	Total Cases	21
Total Incurred Cost	\$35,878	Total Incurred Cost	\$61,644	Total Incurred Cost	\$25,069
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	12	Total Cases	5	Total Cases	4
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	113	Total Cases	69	Total Cases	115
Total Incurred Cost	\$641,054	Total Incurred Cost	\$167,885	Total Incurred Cost	\$267,245

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Corrections</u>						
<u>Auto Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	4	Total Cases	0	Total Cases	2	
Total Incurred Cost	\$7,833	Total Incurred Cost	\$0	Total Incurred Cost	\$2,421	
<u>General Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	10	Total Cases	9	Total Cases	13	
Total Incurred Cost	\$77,908	Total Incurred Cost	\$95,778	Total Incurred Cost	\$15,202	
<u>1st Party Property</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	3	Total Cases	4	Total Cases	12	
Total Incurred Cost	\$1,200	Total Incurred Cost	\$5,944	Total Incurred Cost	\$20,000	
<u>Workers' Compensation</u>						
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>		
Total Cases	69	Total Cases	74	Total Cases	63	
Total Incurred Cost	\$722,362	Total Incurred Cost	\$1,097,588	Total Incurred Cost	\$1,242,131	
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>		
Total Cases	138	Total Cases	98	Total Cases	101	
Total Incurred Cost	\$145,675	Total Incurred Cost	\$114,159	Total Incurred Cost	\$110,755	
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>		
Total Cases	46	Total Cases	57	Total Cases	54	
<u>Total Claims</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	270	Total Cases	242	Total Cases	245	
Total Incurred Cost	\$954,978	Total Incurred Cost	\$1,313,469	Total Incurred Cost	\$1,390,509	

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

County Administration					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$71,899	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$1,000	Total Incurred Cost	\$0
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	1	Total Cases	0	Total Cases	0
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	2	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$72,899	Total Incurred Cost	\$0

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Family Services						
<u>Auto Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	3	Total Cases	3	Total Cases	4	
Total Incurred Cost	\$3,500	Total Incurred Cost	\$7,328	Total Incurred Cost	\$5,976	
<u>General Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	26	Total Cases	17	Total Cases	17	
Total Incurred Cost	\$8,000	Total Incurred Cost	\$1,000	Total Incurred Cost	\$0	
<u>1st Party Property</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	7	Total Cases	7	Total Cases	10	
Total Incurred Cost	\$1,248	Total Incurred Cost	\$2,792	Total Incurred Cost	\$8,274	
<u>Workers' Compensation</u>						
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>		
Total Cases	7	Total Cases	9	Total Cases	9	
Total Incurred Cost	\$61,075	Total Incurred Cost	\$188,715	Total Incurred Cost	\$59,178	
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>		
Total Cases	35	Total Cases	34	Total Cases	31	
Total Incurred Cost	\$32,657	Total Incurred Cost	\$37,901	Total Incurred Cost	\$34,870	
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>		
Total Cases	13	Total Cases	12	Total Cases	10	
<u>Total Claims</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	91	Total Cases	82	Total Cases	81	
Total Incurred Cost	\$106,480	Total Incurred Cost	\$237,736	Total Incurred Cost	\$108,298	

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Fire Rescue</u>					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	42	Total Cases	39	Total Cases	39
Total Incurred Cost	\$52,716	Total Incurred Cost	\$60,996	Total Incurred Cost	\$78,004
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	16	Total Cases	13	Total Cases	22
Total Incurred Cost	\$49,962	Total Incurred Cost	\$3,650	Total Incurred Cost	\$22,719
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	29	Total Cases	66	Total Cases	88
Total Incurred Cost	\$52,916	Total Incurred Cost	\$108,615	Total Incurred Cost	\$158,189
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	85	Total Cases	80	Total Cases	63
Total Incurred Cost	\$1,429,538	Total Incurred Cost	\$1,561,233	Total Incurred Cost	\$1,386,975
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	118	Total Cases	76	Total Cases	122
Total Incurred Cost	\$156,939	Total Incurred Cost	\$81,273	Total Incurred Cost	\$137,491
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	29	Total Cases	40	Total Cases	48
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	319	Total Cases	314	Total Cases	382
Total Incurred Cost	\$1,742,071	Total Incurred Cost	\$1,815,767	Total Incurred Cost	\$1,783,378

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Health Services						
<u>Auto Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	2	Total Cases	5	Total Cases	5	
Total Incurred Cost	\$500	Total Incurred Cost	\$4,981	Total Incurred Cost	\$900	
<u>General Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	20	Total Cases	19	Total Cases	6	
Total Incurred Cost	\$252,486	Total Incurred Cost	\$8,125	Total Incurred Cost	\$1,000.050	
<u>1st Party Property</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	14	Total Cases	20	Total Cases	19	
Total Incurred Cost	-\$590	Total Incurred Cost	\$5,540	Total Incurred Cost	\$2,113	
<u>Workers' Compensation</u>						
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>		
Total Cases	9	Total Cases	13	Total Cases	12	
Total Incurred Cost	\$94,933	Total Incurred Cost	\$253,038	Total Incurred Cost	\$123,907	
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>		
Total Cases	38	Total Cases	41	Total Cases	32	
Total Incurred Cost	\$51,532	Total Incurred Cost	\$57,373	Total Incurred Cost	\$38,849	
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>		
Total Cases	10	Total Cases	15	Total Cases	8	
<u>Total Claims</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	93	Total Cases	113	Total Cases	82	
Total Incurred Cost	\$398,861	Total Incurred Cost	\$329,057	Total Incurred Cost	\$1,165,819	

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Information Systems & Services					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$10,000	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	1	Total Cases	3	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$28,662	Total Incurred Cost	\$0
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	2	Total Cases	2	Total Cases	2
Total Incurred Cost	\$1,247	Total Incurred Cost	\$2,031	Total Incurred Cost	\$2,997
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	2	Total Cases	1	Total Cases	0
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	6	Total Cases	7	Total Cases	2
Total Incurred Cost	\$11,247	Total Incurred Cost	\$30,693	Total Incurred Cost	\$2,997

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Office of Accountability						
<u>Auto Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	0	Total Cases	0	Total Cases	1	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$1,593	
<u>General Liability</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<u>1st Party Property</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	0	Total Cases	0	Total Cases	1	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<u>Workers' Compensation</u>						
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>		
Total Cases	0	Total Cases	5	Total Cases	1	
Total Incurred Cost	\$0	Total Incurred Cost	\$5,424	Total Incurred Cost	\$306	
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>		
Total Cases	3	Total Cases	1	Total Cases	0	
<u>Total Claims</u>						
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>		
Total Cases	3	Total Cases	6	Total Cases	3	
Total Incurred Cost	\$0	Total Incurred Cost	\$5,424	Total Incurred Cost	\$1,899	

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Property Appraiser</u>					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	3	Total Cases	4
Total Incurred Cost	\$0	Total Incurred Cost	\$5,815	Total Incurred Cost	\$11,261
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	1	Total Cases	1	Total Cases	1
Total Incurred Cost	\$6,997	Total Incurred Cost	\$10,826	Total Incurred Cost	\$432
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	7	Total Cases	4	Total Cases	3
Total Incurred Cost	\$9,952	Total Incurred Cost	\$2,364	Total Incurred Cost	\$3,397
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	0	Total Cases	0	Total Cases	0
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	10	Total Cases	8	Total Cases	8
Total Incurred Cost	\$16,949	Total Incurred Cost	\$19,005	Total Incurred Cost	\$15,090

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Public Works					
Auto Liability					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	10	Total Cases	15	Total Cases	10
Total Incurred Cost	\$39,753	Total Incurred Cost	\$65,685	Total Incurred Cost	\$24,692
General Liability					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	155	Total Cases	180	Total Cases	265
Total Incurred Cost	\$74,302	Total Incurred Cost	\$125,098	Total Incurred Cost	\$53,093
1st Party Property					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	49	Total Cases	65	Total Cases	65
Total Incurred Cost	\$77,594	Total Incurred Cost	\$103,911	Total Incurred Cost	\$90,715
Workers' Compensation					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	12	Total Cases	9	Total Cases	5
Total Incurred Cost	\$53,163	Total Incurred Cost	\$160,868	Total Incurred Cost	\$108,574
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	34	Total Cases	43	Total Cases	38
Total Incurred Cost	\$33,745	Total Incurred Cost	\$52,762	Total Incurred Cost	\$57,979
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	4	Total Cases	6	Total Cases	4
Total Claims					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	264	Total Cases	318	Total Cases	387
Total Incurred Cost	\$278,557	Total Incurred Cost	\$508,324	Total Incurred Cost	\$335,053

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Supervisor of Elections					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	0	Total Cases	0	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$249
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	2	Total Cases	2	Total Cases	0
Total Incurred Cost	\$645	Total Incurred Cost	\$2,447	Total Incurred Cost	\$0
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	0	Total Cases	0	Total Cases	0
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	2	Total Cases	2	Total Cases	1
Total Incurred Cost	\$645	Total Incurred Cost	\$2,447	Total Incurred Cost	\$249

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

<u>Tax Collector</u>					
<u>Auto Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	1	Total Cases	3	Total Cases	2
Total Incurred Cost	\$0	Total Incurred Cost	\$9,570	Total Incurred Cost	\$3,750
<u>General Liability</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	9	Total Cases	13	Total Cases	10
Total Incurred Cost	\$2,000	Total Incurred Cost	\$0	Total Incurred Cost	\$1,064
<u>1st Party Property</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	5	Total Cases	6	Total Cases	4
Total Incurred Cost	\$0	Total Incurred Cost	\$6,070	Total Incurred Cost	\$2,610
<u>Workers' Compensation</u>					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	2	Total Cases	3	Total Cases	1
Total Incurred Cost	\$35,508	Total Incurred Cost	\$99,869	Total Incurred Cost	\$10,000
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	6	Total Cases	14	Total Cases	6
Total Incurred Cost	\$9,128	Total Incurred Cost	\$30,044	Total Incurred Cost	\$8,075
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	2	Total Cases	4	Total Cases	8
<u>Total Claims</u>					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	25	Total Cases	43	Total Cases	31
Total Incurred Cost	\$46,636	Total Incurred Cost	\$145,553	Total Incurred Cost	\$25,499

Comparison of Claims & Costs by Department for FY 14-15, FY 15-16 & FY 16-17

Utilities					
Auto Liability					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	35	Total Cases	24	Total Cases	35
Total Incurred Cost	\$70,796	Total Incurred Cost	\$35,699	Total Incurred Cost	\$96,847
General Liability					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	185	Total Cases	200	Total Cases	219
Total Incurred Cost	\$341,069	Total Incurred Cost	\$361,154	Total Incurred Cost	\$675,536
1st Party Property					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	63	Total Cases	74	Total Cases	111
Total Incurred Cost	\$244,056	Total Incurred Cost	\$60,770	Total Incurred Cost	\$65,889
Workers' Compensation					
<u>FY 14-15 Lost Time</u>		<u>FY 15-16 Lost Time</u>		<u>FY 16-17 Lost Time</u>	
Total Cases	11	Total Cases	18	Total Cases	3
Total Incurred Cost	\$259,172	Total Incurred Cost	\$386,152	Total Incurred Cost	\$52,050
<u>FY 14-15 No Lost Time</u>		<u>FY 15-16 No Lost Time</u>		<u>FY 16-17 No Lost Time</u>	
Total Cases	60	Total Cases	66	Total Cases	76
Total Incurred Cost	\$99,284	Total Incurred Cost	\$77,566	Total Incurred Cost	\$82,191
<u>FY 14-15 Incident Only</u>		<u>FY 15-16 Incident Only</u>		<u>FY 16-17 Incident Only</u>	
Total Cases	63	Total Cases	51	Total Cases	41
Total Claims					
<u>FY 14-15</u>		<u>FY 15-16</u>		<u>FY 16-17</u>	
Total Cases	417	Total Cases	433	Total Cases	485
Total Incurred Cost	\$1,014,377	Total Incurred Cost	\$921,341	Total Incurred Cost	\$972,513