## Orange County Consumer Protection Office Towing Complaint Form

Trespass Towing and Vehicle Immobilization

Trespass tow means the removal or towing of a vehicle without the consent of the vehicle's owner or operator when that vehicle is parked on private real property. Immobilization means the use of a "boot" or other mechanism which causes a vehicle to be immobile or inoperable. (Orange County Code Sec. 35-54)

Your Information:		
Name:		
Mailing address:  Day time phone: ()	Alternate phone: (	
Your e-mail address:	_ Alternate priorie. (_	
Vehicle Description:		
Who is the registered owner of the vehicle'		
vino is the registered owner of the vernole		
<b>Towing Company Information:</b>		
Business Name:		
Address:		
Physical address (if different):		
Contact person:		
Phone: ()		
Dispute Information: Where was your vehicle parked? (Include etc.)	the address, name of	business/complex,
Date and time of tow:		
Have you retrieved your vehicle? V	Vhen?	_ Cost \$:
Type of complaint: (check all that apply)  ☐ Overcharged ☐ Boot applied ☐ Legally parked ☐ Missing / Improper Signage ☐ Other		
Explain the complaint, describing the even additional pages if necessary.	ts in the order they oc	curred. You may attach

What resolution would you cor	isider to be fair?
PLEASE READ T	HE FOLLOWING DISCLOSURE STATEMENT
in the performance of his official of	e statement in writing with the intent to mislead a public servant duty shall be guilty of a misdemeanor of the second degree, ers 775.082, 775.083 and 837.06, Florida Statutes.
pursuant to Chapter 119, Florida bank/credit card account numb specifically requested). If we in	submitted with this dispute are subject to public inspection Statutes. Please do not include Social Security numbers, pers or medical records with your information (unless nitiate an investigation, a copy of your complaint will be mailed ing about unless you indicate otherwise.
	nis disclosure statement and that the information submitted attached documents is true and accurate to the best of my
Signature:	Date:

Return completed form and photocopies of any supporting documentation to:

Orange County Neighborhood Services Division Consumer Protection Office 2450 W. 33<sup>rd</sup> St., 2<sup>nd</sup> Floor Orlando, FL 32839 (407) 836-3111 fraudhelp@ocfl.net